

23M - Honda CONNECT

Application Registration Guideline



Service Function Description

Service Function Description

Starting Instruction			
Category	Function	Description	Page
Starting Instructions	Sign Up	You can sign up to the Honda CONNECT app with a new account using either an Apple ID or email address	
	Log In	You can log in to the Honda CONNECT application.	
	Forgot Password	When you try to log in and forget your password, please select 'Forgot Password' function to reset your password.	

Service			
Category	Service	Description	Page
Safety & Security	Geofence Alert	This function allows the user to get notifications when the car is moving in or out of an area, which is designated in advance.	
	Speed Alert	This function allows the user to get a notification after they set their desired speed limit. The user can also set the speed alert name and select the duration, time and day when they would like the notification to occur.	
	Security Alert	When a security alarm activates (alarm activates when the door, trunk or bonnet are forcibly opened), you will receive a push notification.	
	Warning Lamp Notification	If your car generates any warning lights, you can view these warning lights via the Honda CONNECT app. This allows you to determine exactly which warning light has occurred.	
	Automatic Collision Notification	If an airbag deployment occurs, users will automatically get a notification from Honda Connect Support. Honda Connect Support will then determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.	
	Navigation Data Wipe	This feature allows the user to factory reset Honda CONNECT navigation data.	
Remote Control	Remote Engine Start & Stop	This function allows the user to remotely control the engine start/stop and the air-conditioning (A/C) control.	
	Remote Lock & Unlock	This function can Lock/Unlock all doors, hood and the trunk/tailgate of the vehicle via Honda CONNECT.	
	Remote Light & Horn	This function allows the user to remotely activate the remote Light & Horn ON/OFF settings via Honda CONNECT.	
Convenience & Comfortable	Car Status	This function allows users to view information about their vehicle via the Honda CONNECT app. The user can also check and update their vehicle information and get notified when alerts occur.	
	POI Search	Users must set their mobile phone device to allow Honda CONNECT application to find location to use this function. Then, touch [Location] button or choose an available location search from menu to find places and their car's location on the map. With POI search users have many available location groups to choose such as: - Find My Car: to locating the car position - Favorites: to bookmark the location users usually search - Dealer: to find dealers nearby - Gas Station: to find Gas Stations nearby - ATM: to find ATM nearby - Convenience Store: to find Convenience stores nearby	
	Find My Car (Vehicle Location)	This feature allows the user to locate their car by providing a map view and directions via Honda CONNECT.	
	Trip Log	This feature allows the user to view their driving history for up to one year.	
	SNS Posting	Trip Log stores the routes where you have previously driven your car. You can share these routes for SNS via the Honda CONNECT app.	
	1to1 Message Receive/Display	This feature allows the user to view messages from Honda.	
	Next Periodical Maintenance Reminder	This function allows users to receive notifications from the app about the next routine maintenance of the car.	
	Service History	This function allows users to review their history of previous periodical car maintenance services.	
General Setting	PIN Setting	You can set and change your PIN code or use you PIN code to enable Face ID/Touch ID.	
	Ownership Verification	To confirm ownership of your car and to continue using the Honda CONNECT app, vehicle ownership verification is necessary every 1 year. The user will receive reminder notifications before the deadline for the verification.	

Service Function Description

Service Function Description

Function		
Category	Function	Description
General Setting	Change Menu Icon Layout	You can change the top page vehicle picture.
	Wallpaper	You can change the top page wallpaper picture.
	Change Password	You can change your application log in Password.
	Language	You can change your application displayed language.
	Push Notification Setting	You can change the Push Notification Setting.
	Service Package	When you subscribe to Honda CONNECT services. Your current Subscription plan will be displayed.
	Conditions and Privacy	Information about the service terms & conditions and Privacy Policy.
	Open Source Software	Information about the Open Source License.
	About	Information about the Application version.
	App Manual	Information relating to the Application manual.
	Inquiry	This function helps you to open the Inquiry web.
	My Profile	You can check your profile information and it can be changed. (Email / Title / Name / Mobile Phone Number / Birthday / Gender / Address / Post Code / Profession / Status)
	Car Profile	You can check information about your owned vehicles. (Car Name / Car Model / Year Model / VIN / Registration Date / Withdrawal)
	Emergency Contact	You can set a family member or friend as the emergency contact. In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).
	Non-TCU Mode	This function is for 'Non-Connected' Car owners (for example, users who have the CONNECT app but do not have a vehicle which can be connected to the app) and 'Non-Activated' Connected Car owners (for example, users who have the app and a vehicle which can be connected to the app, but have not purchased a subscription plan). Non-TCU mode allows users to enjoy using only limited features of the CONNECT app such as the Emergency Call function.

Application Summary

Application Summary

Overview : This section provides an overview of the main functions and stand-up services regarding your Honda CONNECT app.

Application Summary

Honda CONNECT

Honda CONNECT brings intelligent Telematics technology that combines the work between Wireless Telecommunication and Informatics Applications. This further contributes to controlling long distance data transmission by working together between the TCU (Telematics Control Unit) that is installed inside the car and mobile applications.

With just the touch of a finger, you and your trusty vehicle can genuinely connect and communicate through new and enhanced assistive features. we hope you enjoy using Honda CONNECT!

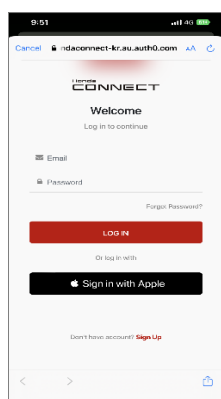


Get started

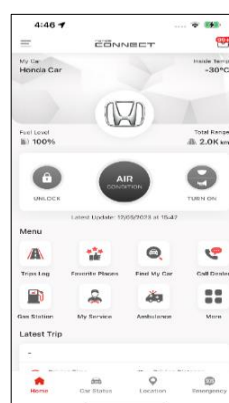
[Honda CONNECT] is an application that allows you to connect and communicate seamlessly with your vehicle.

Get started by downloading the application. [Honda CONNECT] is available on smart phones which support both Android and iOS operating systems. Once downloaded, please follow the registration process. Once the registration process has completed, please contact your local authorised Honda Outlet to activate your vehicle with CONNECT. After the process has completed, please login to Honda CONNECT using your username and password to enjoy [Honda CONNECT] !

Login page



Main application page



Starting Instructions

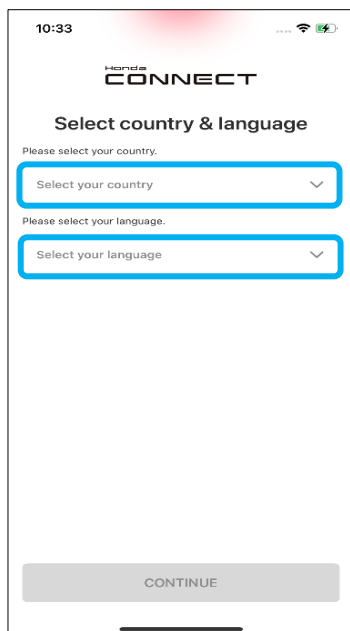
Sign Up

[Back to Top](#)

Overview : Users can sign up to the Honda CONNECT app with a new account using an Apple ID or email address.

Sign Up

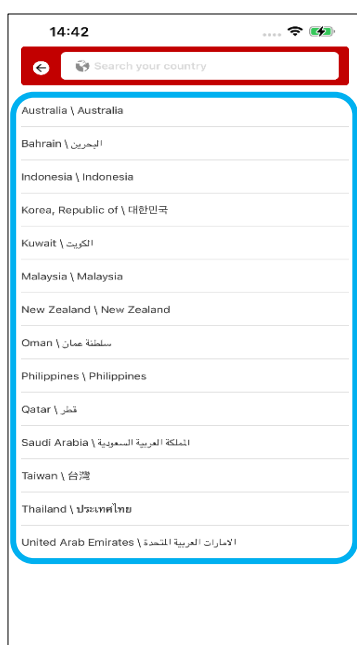
Step 1



Sign Up - Top Page

Tap on [Select your country] to select the country

Step 2

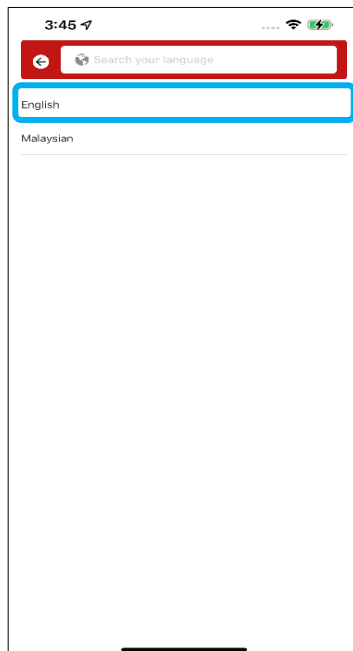


Sign Up - Select your country

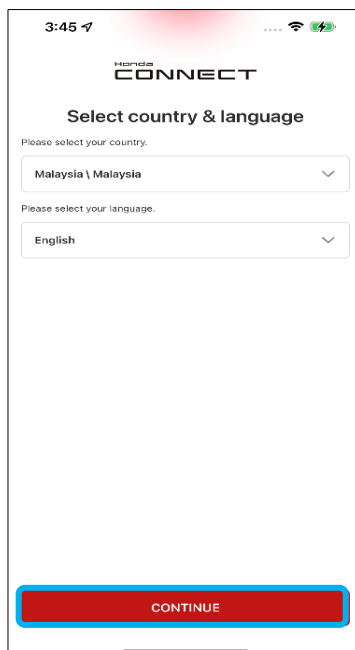
Tap on your country and your language.

Starting Instructions

Sign Up

[Back to Top](#)

Step 3



Sign Up - Top Page

Tap on [CONTINUE] to switch to the Terms & Conditions screen.

Starting Instructions

Sign Up

[Back to Top](#)

Step 4

13:34

< Terms & Conditions

About this Site
An Overview to the Honda Global Site

About the Honda Global Site
The "Honda Global" website (<https://global.honda/> the "Website") managed by Honda Motor Co., Ltd. keeps you up to date with Honda's global and local activities, products and services, motor sports results, and more. If you would like to link to our site, please use the text "The Honda Global Site" or "Honda Global" and set the url to <https://global.honda/>

Terms and Conditions

Legal Notice
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☒ I have read, understood and acknowledge the Terms and Conditions
☒ I agree to the Terms and Conditions

CANCEL SUBMIT

Sign Up - Terms & Conditions

If you agree to the Terms & Conditions, tap on [SUBMIT] to switch to the Privacy Policy page.

13:35

< Privacy Policy

Privacy Policy
Establishment Date: 24, June, 2021
Last update: 22, October, 2021

Honda Motor Co., Ltd. ("we," "our," or "us") recognizes and respects the importance of personal information provided to us. When processing personal information, we comply with applicable laws and regulations related to the protection of personal information (the "Applicable Laws"). We also strive to protect personal information by establishing this Privacy Policy including the following basic policies regarding the protection of personal information, and ensuring that all our officers and employees thoroughly understand this Privacy Policy.

We will continue reviewing and improving this Privacy Policy. If we make any changes to this Privacy Policy, we will inform you of such changes via this webpage.

We collect personal information lawfully and fairly. We specify the purposes of using personal information as far as possible, and expressly indicate, notify, or disclose to you such purposes.

We do not use personal information without your consent for any purpose other than those purposes expressly indicated, notified, or disclosed to you.

☒ I have read, understood and acknowledge the Privacy Policy
☒ I agree to the Privacy Policy

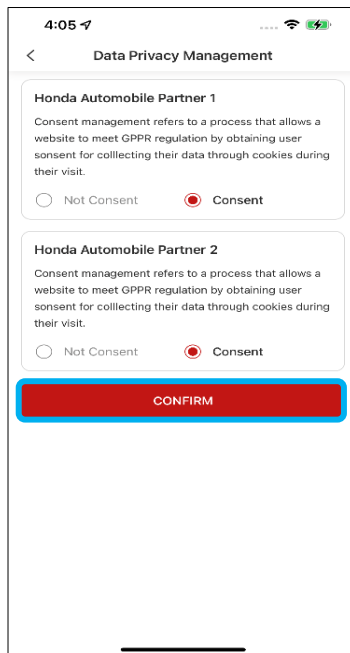
CANCEL SUBMIT

Sign Up - Privacy Policy

If you agree to the Privacy Policy, tap on [SUBMIT] to switch to the Data Privacy Management page.

Starting Instructions

Sign Up

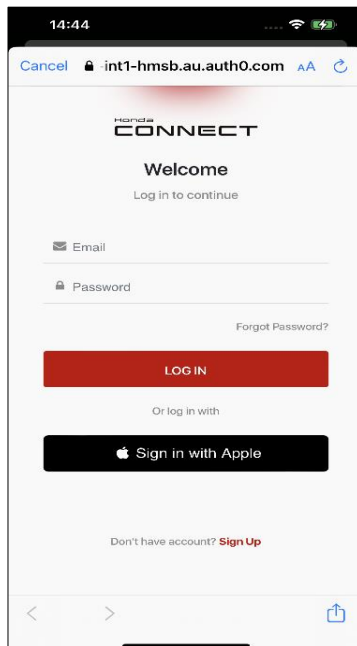
[Back to Top](#)

Sign Up - Data Privacy Management

If you agree to the Data Privacy Management information, tap on [SUBMIT] to display the popup Congratulations below.

REGISTRATION

Step 1



REGISTRATION - Log in

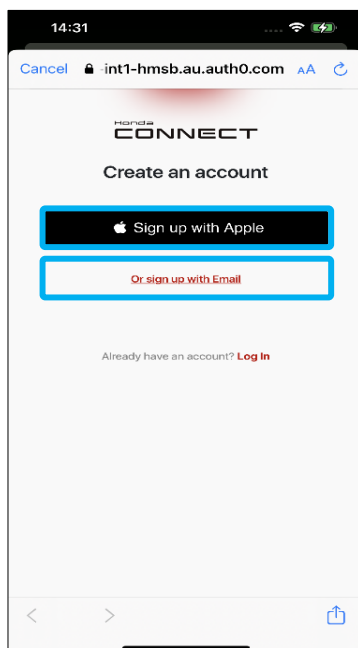
Tap on [Sign up] to register a new account.

Starting Instructions

Sign Up

[Back to Top](#)

Step 2



REGISTRATION - Create an account

Please follow the instructions to sign up with Honda Connect.

REGISTRATION With Apple ID/Email Address

Tap on

- [SIGN UP WITH APPLE ID]

- [Or sign up with Email]

to sign up with your Apple ID/ your Email.

Below are the steps for REGISTRATION with an Email address as an example.

Step 3

REGISTRATION With Email - Sign Up

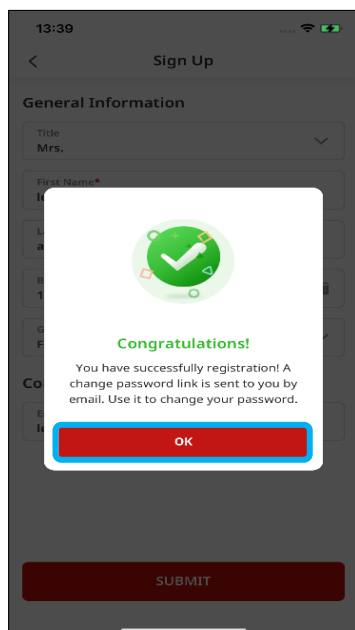
Fill in the required information, then tap on [SUBMIT].

Starting Instructions

Sign Up

[Back to Top](#)

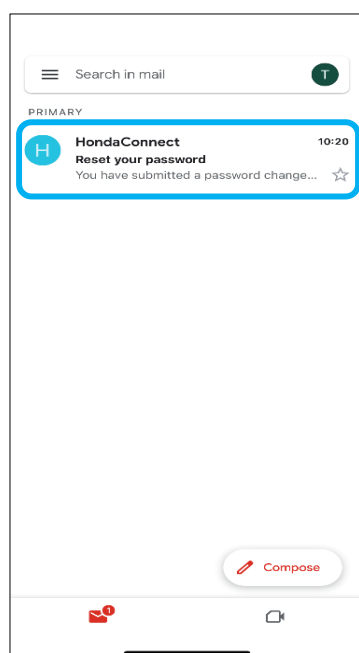
Step 4



REGISTRATION With Email - Congratulations! Popup

A popup shows up if you have registered successfully. Tap on [OK].

Step 5



REGISTRATION With Email - Email Inbox

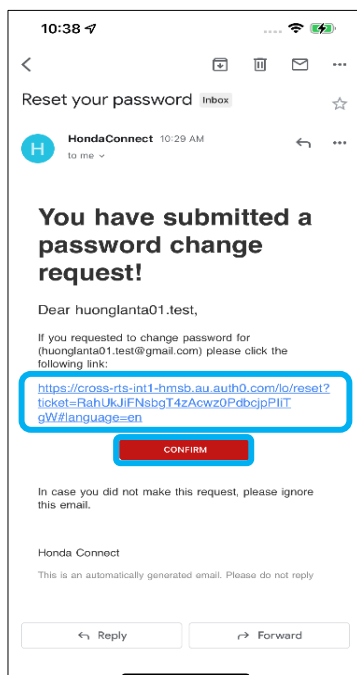
You will receive an e-mail from Honda CONNECT requesting you to reset your password

Starting Instructions

Sign Up

[Back to Top](#)

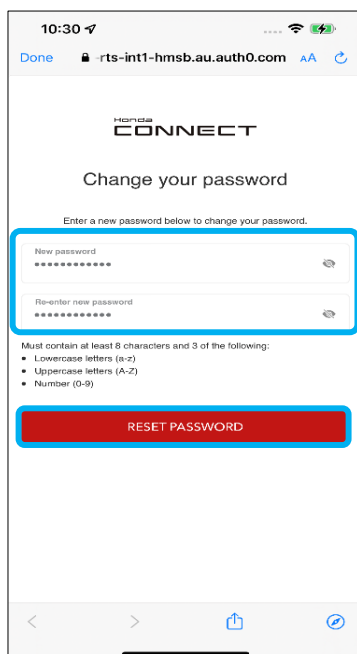
Step 6



REGISTRATION With Email - Email Inbox

Tap on the link to change your password or [CONFIRM] in the e-mail.

Step 7



REGISTRATION With Email - Change your password

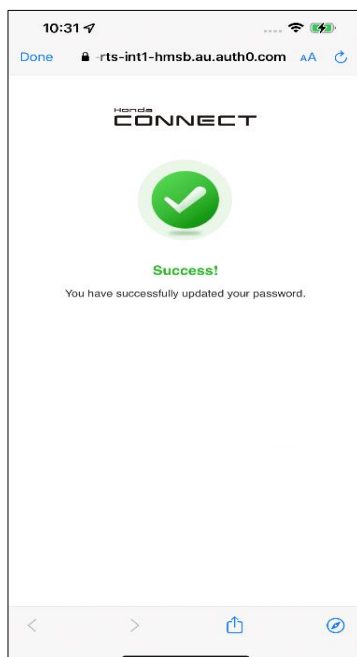
Input new password and match it by re-entering your new password. Tap on [RESET PASSWORD].

Starting Instructions

Sign Up

[Back to Top](#)

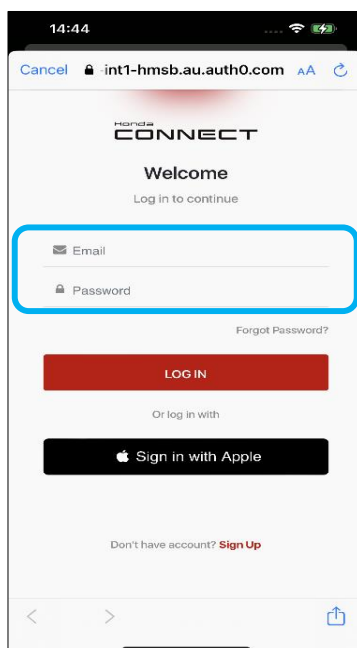
Step 8



REGISTRATION With Email - Successfully reset your password

This will display a congratulations message after the password change has succeeded.

Step 9



REGISTRATION With Email - Log in

You can now login to the Honda CONNECT application with the account you have just created.

*Refer to [Log In].

Starting Instructions

Log In

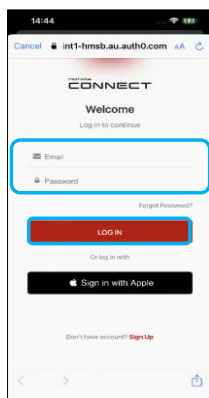
[Back to](#)

Overview : You can log into the Honda CONNECT application.

There are 2 ways to log into your Honda CONNECT app:

1. Using an Apple ID
2. Using an Email address

Log In

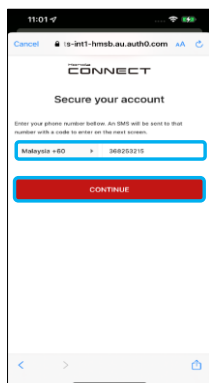
Step
1

Logging in for the first time

Fill out your e-mail and password and then tap on [LOG IN].

- If the input information is valid, a 'Secure your account' screen will be displayed as seen in step 2 below.

Otherwise, error messages will be shown.

Step
2

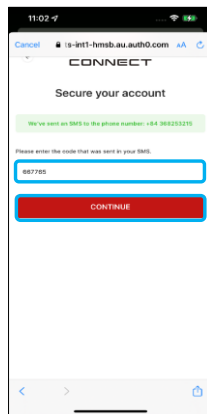
Secure your account

Select your country code and input your registered phone number.

- If you input an invalid phone number, an error message will appear.

- If you input a valid phone number, you will be directed to a One-Time-Password (OTP) code field. This 6 digit code will be sent to your phone, please type this code into the OTP code field.

Tap on [CONTINUE] to receive a SMS text message with a code to registered to your phone number.

Starting Instructions**Log In**[Back to](#)**Step
3****Fill in 6-digit code**

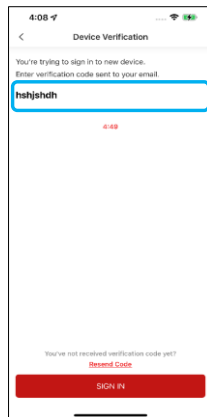
Once the code is received from the SMS text message, please ensure to add the code in the textbox, then tap on [CONTINUE].

- If you input an invalid code, an error message will be shown.
- If you input a valid code, the Device Verification screen will appear.

Starting Instructions

Log In

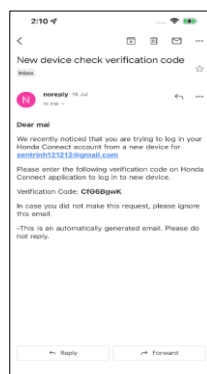
Back to

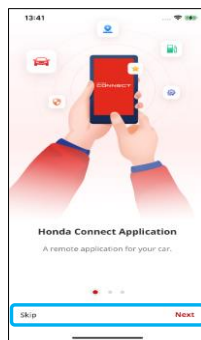
Step
4

Verification screen

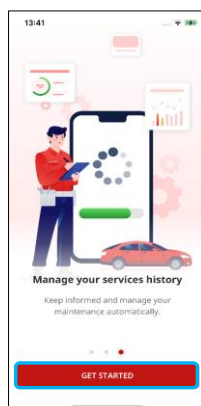
Similarly, a verification code will be sent to your registered email address. Once you have the verification code from CONNECT, please fill it into the textbox and then tap on [SIGN IN].

- If the verification code is not received, tap on [Resend code].
- If you input an invalid verification code, an error message will be displayed.
- If you input the valid verification code, The 'Welcome Screen' will appear.



Starting Instructions**Log In**[Back to](#)**Display Welcome screens**

When you log in successfully, tap on [Next] or [Skip].

**Step
5-2****Display Welcome screens
when you log in successfully**

Tap on [GET STARTED] to start using your Honda CONNECT app.

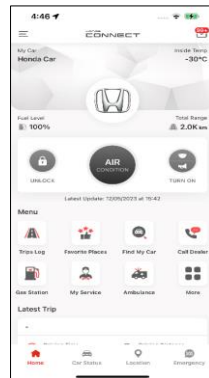
log in - Failed Popup

This error occurs if the registered account country is different from the country where the application was selected to be used.

Starting Instructions

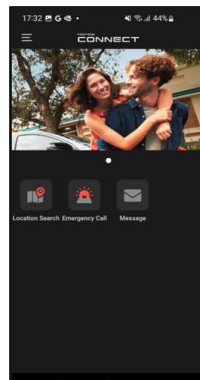
Log In

Back to

Step
6

Top page

You can now see all the functions and services on your Honda CONNECT app.



Top page

To those customer that did not wish to activate Honda CONNECT will see this top page with limited features of Honda CONNECT app

Starting Instructions

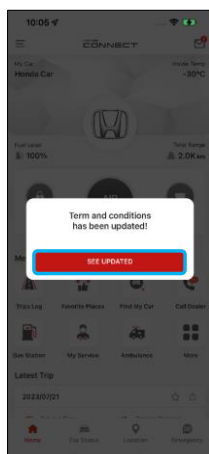
Log In

Back to

Display popup update PDPA

Step

1



Top Page - Update Terms & Conditions Popup

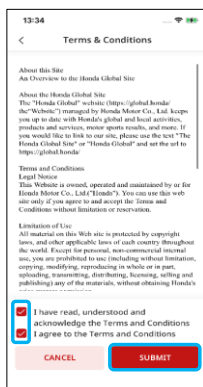
You may receive a popup update which shows the updated Terms and Conditions. This is sent whenever there are updates to the Terms and Conditions and is sent from the server.

The popup may display either when logging into the app or when returning to 'Top Page' screen from another screen.

Tap on [SEE UPDATED].

Step

2



Terms & Conditions

Tap on [SUBMIT] to confirm and acknowledge the updated Terms and Conditions. This will then take you back to the 'Top Page' screen.

Starting Instructions

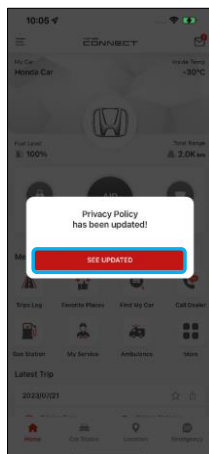
Log In

Back to

Update Privacy Policy

Step

1

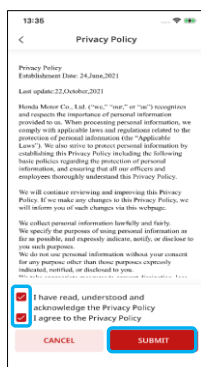


Top Page - Update Privacy Policy Popup

You may receive a popup update which shows updated Privacy Policy information. This is sent whenever there are updates to the Privacy Policy Terms and Conditions and is sent from the server. The popup may display when you either login to the app or go back to the 'Top Page' screen from another screen. Tap on [SEE UPDATED].

Step

2



Privacy Policy

Tap on [SUBMIT] to confirm and acknowledge the updated Privacy Policy information. This will then take you back to the 'Top Page' screen.

Starting Instructions

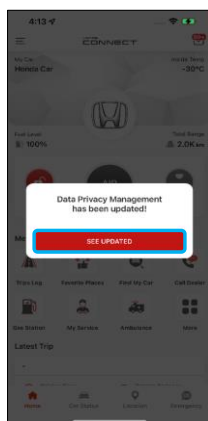
Log In

Back to

Update Data Privacy Management

Step

1



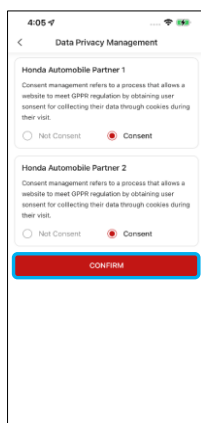
Top Page - Update Data Privacy Management

You may receive a popup which shows updated Data Privacy Management information. This is sent whenever there are Data Privacy Management updates and is from the server.

The popup may display when you either login to the app or go back to the 'Top Page' screen from another screen. Tap on [SEE UPDATED].

Step

2

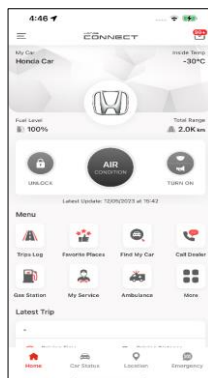


Data Privacy Management

Tap on [CONFIRM] to confirm and acknowledge the updated Data Privacy Management information. This will then then take you back to the 'Top Page' screen.

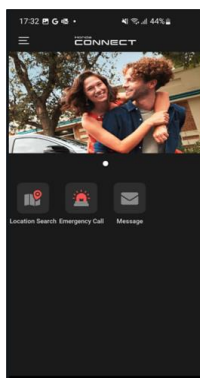
Step

3



Top Page (TCU User)

Once customer agrees to all Terms & Condition and Privacy Policy, the screen will take back to Top Page screen



Top Page (Non-TCU User)

Once customer agrees to all Terms & Condition and Privacy Policy, the screen will take back to Top Page screen

Starting Instructions

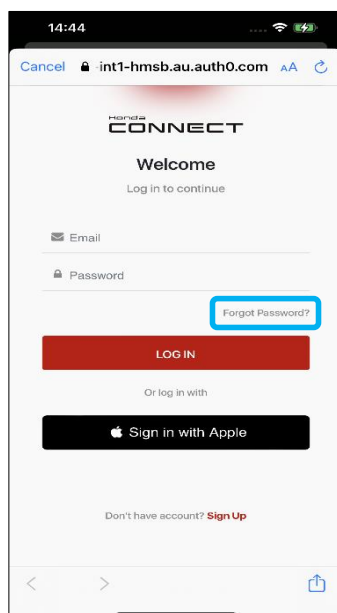
Forgot Password

[Back to Top](#)

Overview : When you log in and forget your password, you can use the 'Forgot Password' function to reset the password.

Forgot Password

Step 1

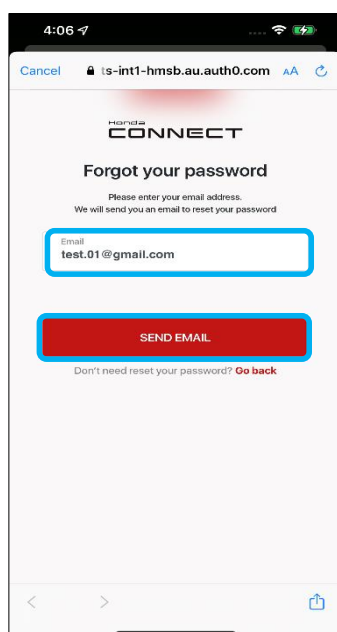


Log-in screen

Tap on [Forgot Password?] in order to change the password.

Note : After 5 failed attempts, a PIN reset via SMS text or email confirmation will be required.

Step 2



Enter your e-mail address

Fill in your e-mail address into [e-mail], then tap on [SEND EMAIL].

Reset password e-mail

Open [Reset your password] e-mail you have received from Honda CONNECT, and tap on the link attached to reset your password.

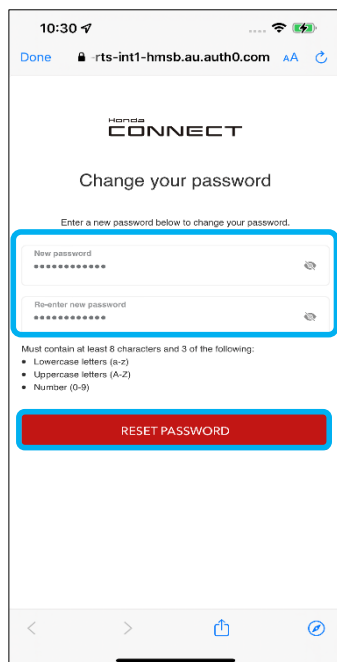
Note : Please ensure you open the email link from the same mobile device Honda CONNECT is installed on. This is because the email link will re-direct you to the Honda Connect app to complete the process as sen in Step 3.

Starting Instructions

Forgot Password

[Back to Top](#)

Step 3

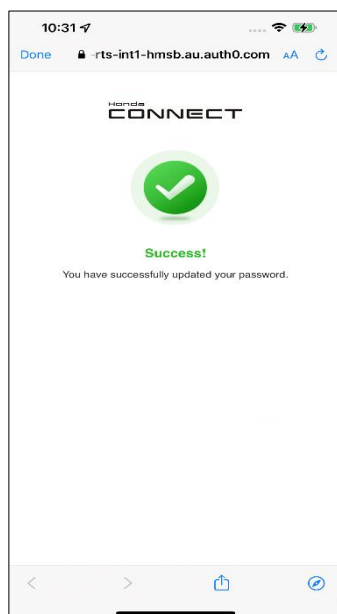


Enter a New password

Fill in a new password into [New password] and [Re-enter new password], then tap on [RESET PASSWORD]. The password must meet all conditions listed on the screen.

Note: If successful, clicking on the link in the e-mail will take you to this screen. Please login again.

Step 4



Changing password success

The password has been changed successfully, and now you can log in using the new password.

Safety & Security

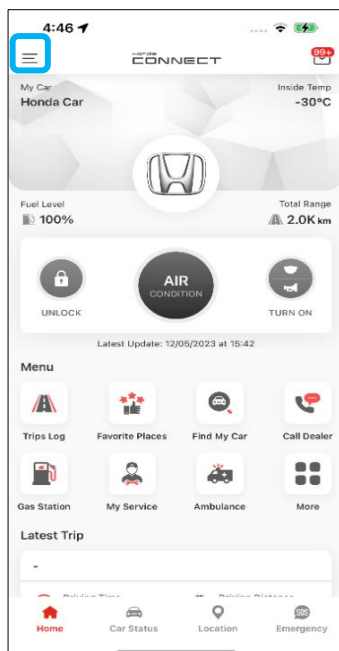
Geofence Alert

[Back to Top](#)

Overview : This function allows the user to get notifications when the car is moving in or out of an area, which is designated in advance.

Geofence Alert

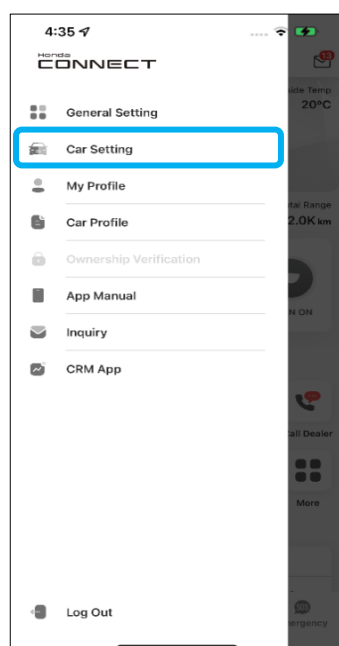
Step 1



Top page

Tap on [MENU] to open [Side Menu].

Step 2



Side Menu

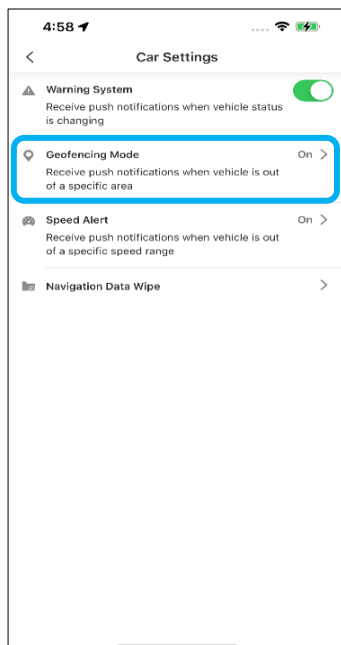
Tap on [Car Setting] from [Side Menu].

Safety & Security

Geofence Alert

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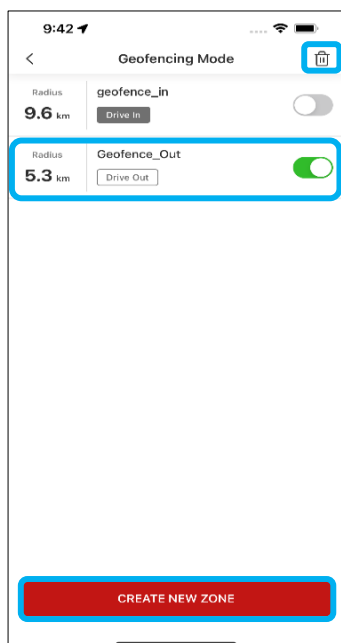
Step 3



Car Settings

Tap on [Geofencing Mode] from [Car Settings] to begin setting a zone.

Step 4



Geofencing Mode

In this screen, you can create, edit or delete a zone.

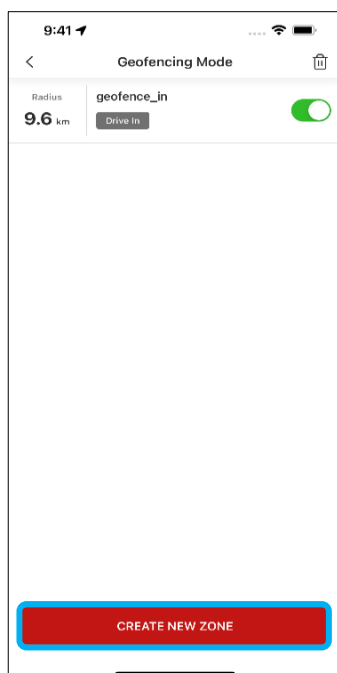
Safety & Security

Geofence Alert

[Back to Top](#)

Create a New Zone

Step 5



Geofencing Mode

Tap on [CREATE NEW ZONE] to create a new zone.

Note: You can create a maximum 6 Geofence modes

Step 6-1



Choosing a Geofence Area

Users can choose a center point for the Geofence area. This can be done by dragging the map, or filling the location name.

Guideline

Users can follow the guideline when choosing a Geofence Area by clicking on the icon on the top right hand side of the page.

Safety & Security

Geofence Alert

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Step 6-2



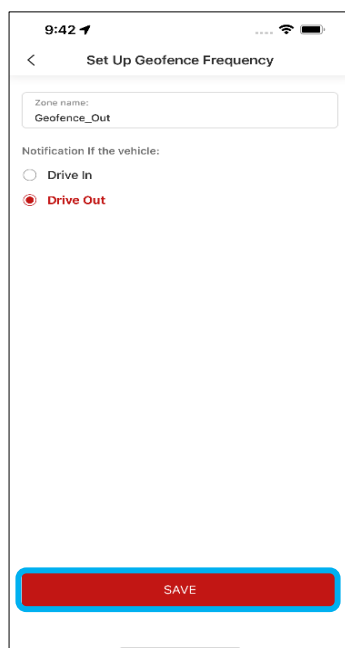
Choosing a Geofence Area -

There are 3 ways to change the zone radius

1. Hold and move the radius bar
2. Type a new radius into the radius size field
3. Zoom in/out of the map

When you finish changing the radius size, tap on [NEXT].

Step 7-1

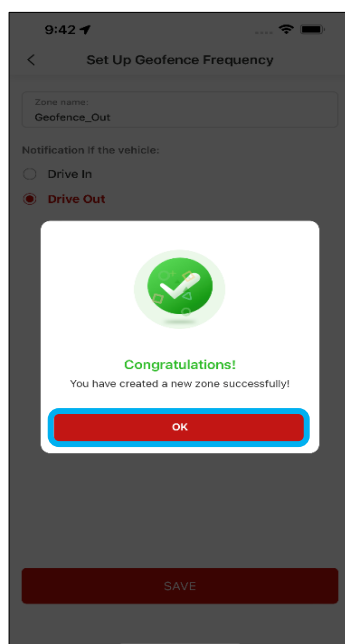


Set Up a Geofence Frequency

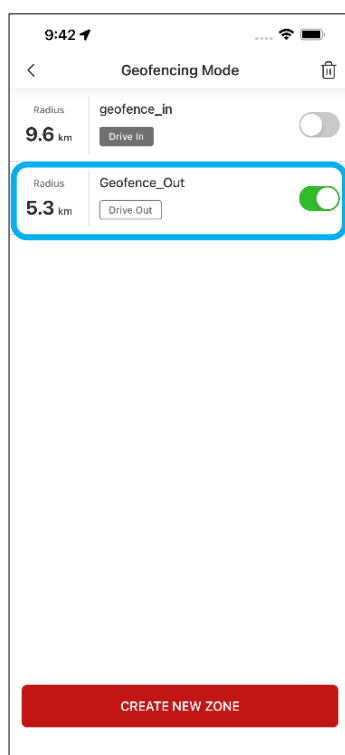
The user can type a zone name and choose between 'Drive In' or 'Drive Out' to receive notification. 'Drive In' refers to a notification received when the user drives into the Geofence Area set.

'Drive Out' Mode refers to a notification received when a user drives out of the Geofence Area set.

The user can then tap on [SAVE] after completing the above steps.

Safety & Security**Geofence Alert**[Back to Top](#)**Step
7-2****Set Up Geofence Frequency -
Successful Popup**

Tap on [OK] to close the popup.

**Step
8****Geofencing Mode**

Once users fill in the Geofence Frequency, a new zone will display on the screen (within a couple of seconds).

The user can tap on the status icon to enable using the zone.

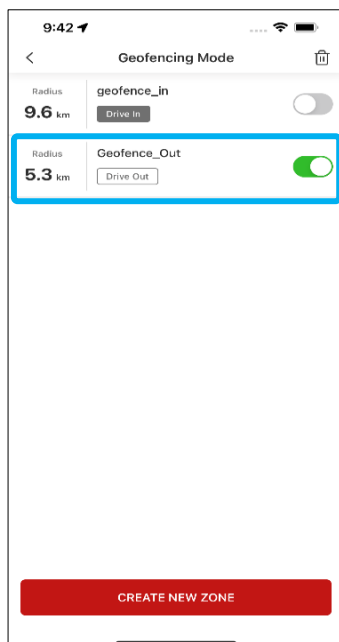
Safety & Security

Geofence Alert

[Back to Top](#)

Edit the Zone

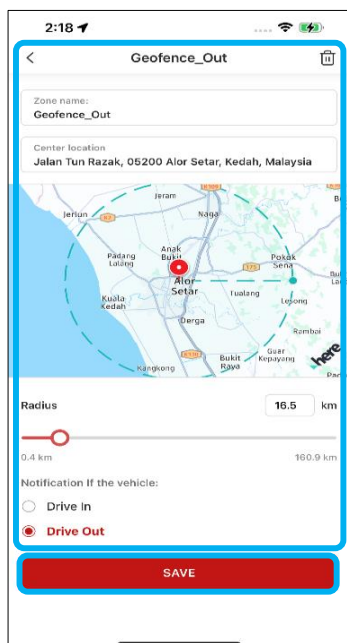
Step 5



Geofencing Mode

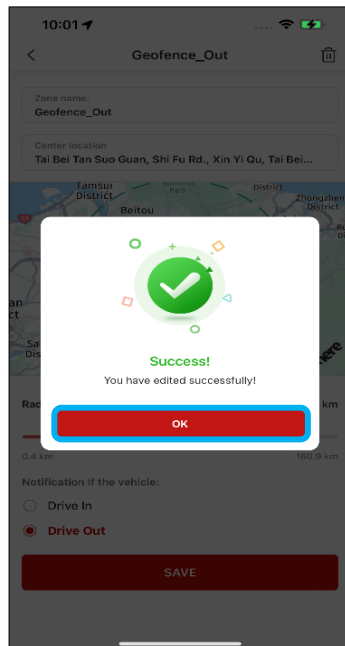
The user can tap on the zone title from the list to edit the zone details.

Step 6-1

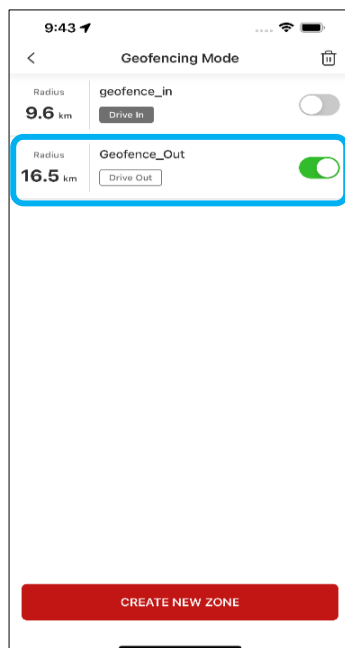


Car Maintenance Center

The user can edit the zone name, centre location, radius size and select whether they would either like a notification when they 'Drive In' or 'Drive Out' of the Geofence area. After the user has finished making changes, tap on [SAVE].

Safety & Security**Geofence Alert**[Back to Top](#)**Step
6-2****Car Maintenance Center - Successful Popup**

Tap on [OK] to close the popup.

**Step
7****Geofencing Mode**

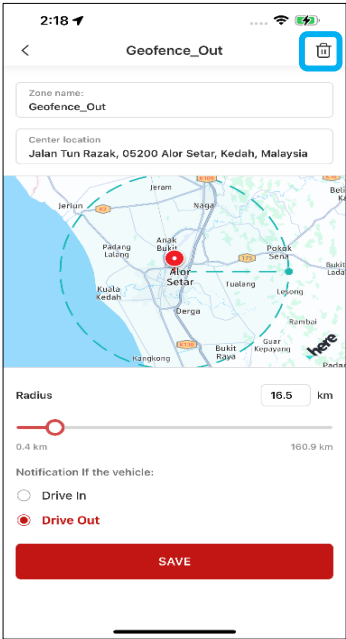
Zone after details have changed.

Safety & Security

Geofence Alert

Back to Top

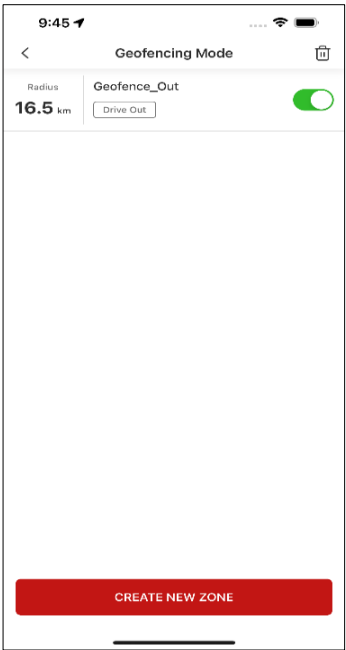
Step 8



Car Maintenance Center

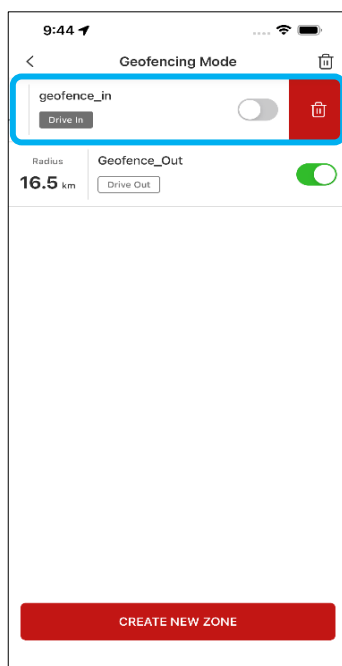
Tap on [Recycle Bin] to delete the zone.

Step 9



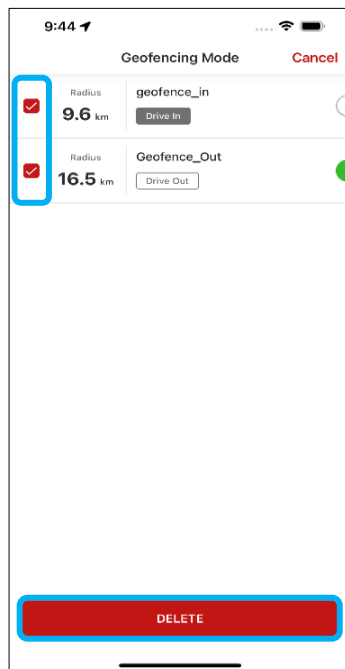
Geofencing Mode

The Zone deletion is completed and the Geofencing screen automatically returns.

Safety & Security**Geofence Alert**[Back to Top](#)**Delete Geofencing Mode****Step
5-1****Geofencing Mode**

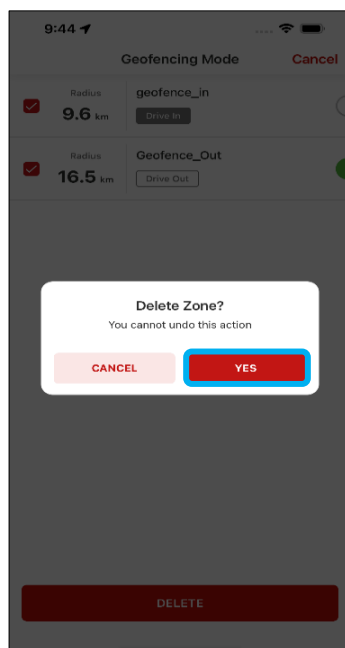
Users can swipe the zone to the left and a [Recycle Bin] will appear.

Users can then tap on [Recycle Bin] to delete the zone.

Safety & Security**Geofence Alert**[Back to Top](#)**Step
5-2****Geofencing Mode****Steps to delete multiple zones**

- Users can tap on [Recycle Bin] and select the checkboxes to delete multiple zones at the same time.

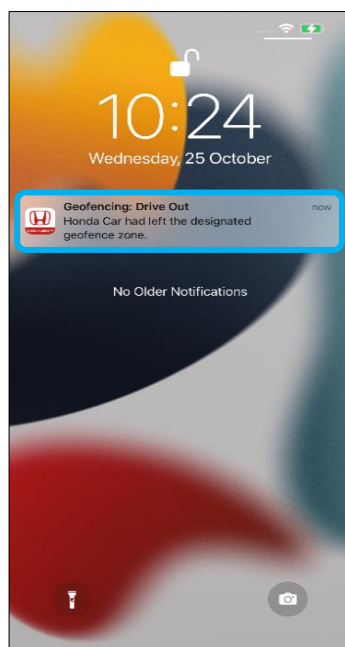
Users can then tap on [DELETE] to remove the selected zones.

**Step
6****Geofencing Mode - Delete Zone Popup**

Tap on [YES] to complete the deleting process.

Safety & Security**Geofence Alert**[Back to Top](#)**Step****7****Geofencing Mode - Successfully Delete Zone**

Deleted multiple zones successfully.

Geofence Alert Push Notification**Step****1****Geofence Alert Push Notification**

A popup will display on your mobile's screen when a zone is triggered.

Safety & Security

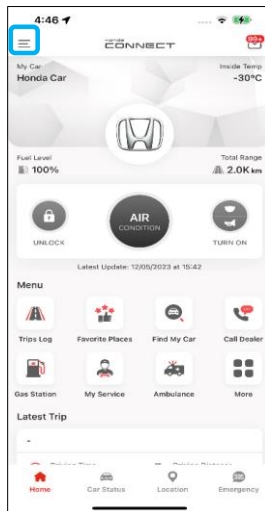
Speed Alert

[Back to Top](#)

Overview : This function allows the user to get a notification after they set their desired speed limit. The user can also set the speed alert name and select the duration, time and day when they would like the notification to occur.

Speed Alert

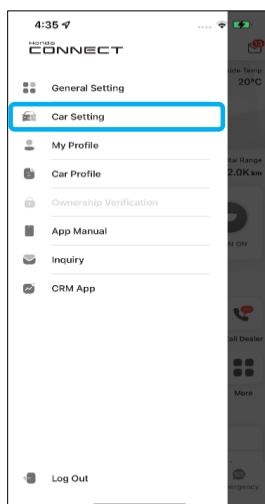
Step 1



Top page

Tap on [MENU] to open [Side Menu].

Step 2



Side Menu

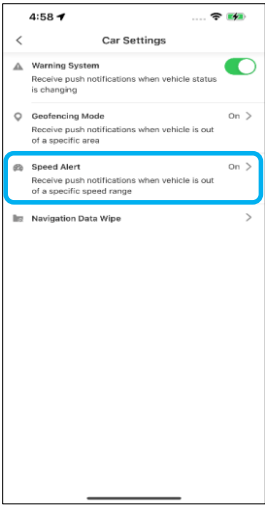
Tap on [Car Setting] from [Side Menu].

Safety & Security

Speed Alert

Back to Top

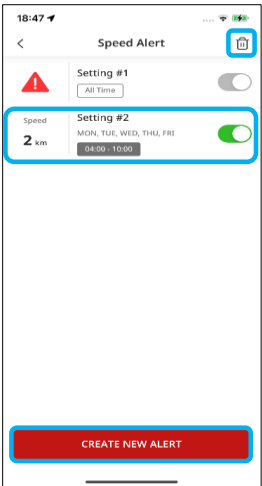
Step 3



Car Settings

Tap on [Speed Alert] from [Car Settings] to begin setting a zone.

Step 4



Speed Alert

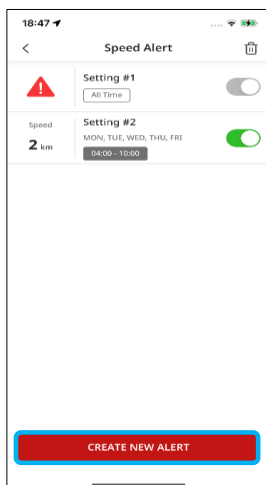
In this screen, you can create, edit or delete a Speed Alert.

Safety & Security

Speed Alert

[Back to Top](#)

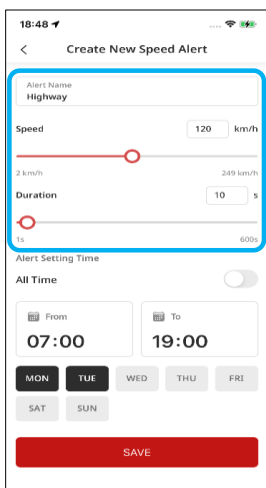
Create New Speed Alert

Step
5

Speed Alert

Tap on [CREATE NEW ALERT] to add a new Speed Alert.

Note: You can create a maximum 3 Speed Alert

Step
6-1

Create New Speed Alert

The user can fill in the following information.

- Alert name

- Speed range

Set a speed range from 2 to 249 km/h

- Duration

The duration is based on an interval (Maximum of 10 minutes).

If a user drives for an interval (or longer than the interval inputted) and drives over the speed range set, they will receive a speed alert.

For example

If you drive over 120 km/h (Speed range) for 10 seconds or more (Duration), a Speed Alert will be notified to the user.

Safety & Security**Speed Alert**[Back to Top](#)**Step
6-2**

The screenshot shows the 'Create New Speed Alert' screen. At the top, the status bar shows 18:48. The screen has a back arrow and the title 'Create New Speed Alert'. Below the title, there is a text field for 'Alert Name' with the value 'Highway'. Underneath is a speed slider set to 120 km/h, with markers at 2 km/h and 249 km/h. Below the slider is a 'Duration' field set to 10 s. At the bottom, there is a section for 'Alert Setting Time' with a toggle switch for 'All Time' which is turned on. Below the toggle, there are time selection fields for 'From' (07:00) and 'To' (19:00), and a row of day selection buttons: MON, TUE, WED, THU, FRI, SAT, and SUN. A red 'SAVE' button is at the very bottom.

Create New Speed Alert - Alert Setting Time

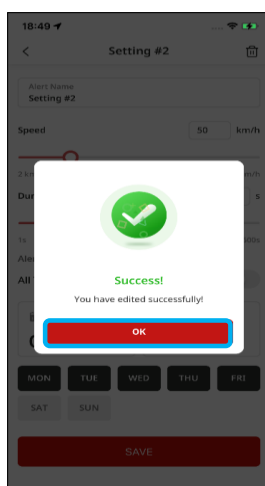
If the user wants to keep this Speed Alert on all the time:

Slide [All Time] to activate (changes to Green color).

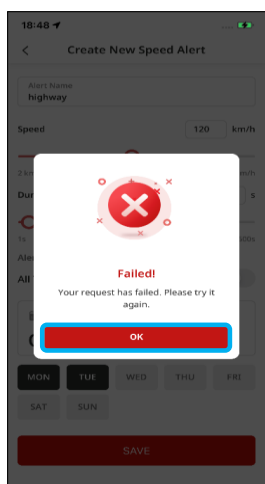
If [All Time] is ON, the user cannot select the time range and the day condition.

Alternatively, the user can set the time range or set the day to turn on this Speed Alert.

After changing information, tap on [SAVE].

Safety & Security**Speed Alert**[Back to Top](#)**Step
7-1****Create New Speed Alert - Successful Popup**

If you create a Speed Alert successfully, a success popup will appear. You can tap on [OK] to close the popup.

**Step
7-2****Create New Speed Alert - Failed Popup**

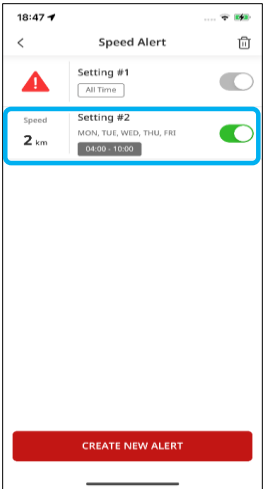
If you failed to create a Speed Alert, an error popup will appear. You can tap on [OK] to try again.

Safety & Security

Speed Alert

Back to Top

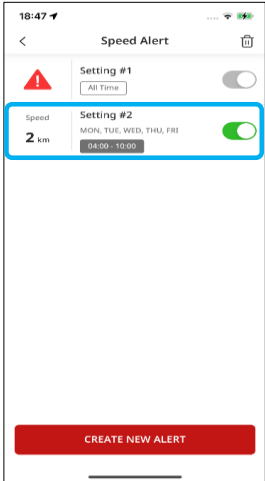
Step 8



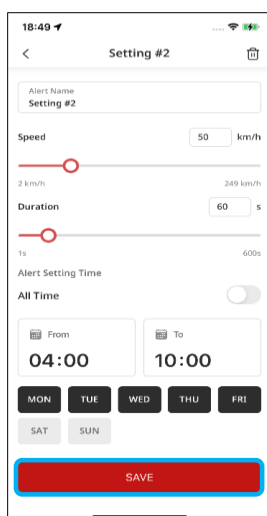
Speed Alert
A New Speed Alert will now be visible under the Speed Alert list.

Edit Speed Alert

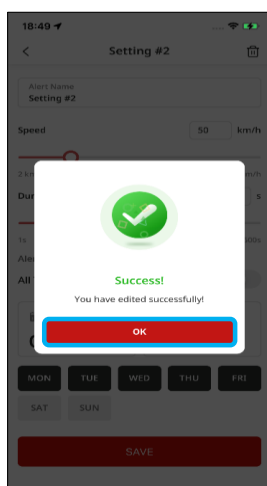
Step 5



Speed Alert
Tap on the Speed Alert title to open the Speed Alert and view more details.

Safety & Security**Speed Alert**[Back to Top](#)**Step
6****Speed Alert Detail**

The user can change the Alert Name, Speed, Duration and Alert Setting Time. After the user has made the changes, tap on [SAVE].

**Step
7-1****Speed Alert Detail - Successfully Popup**

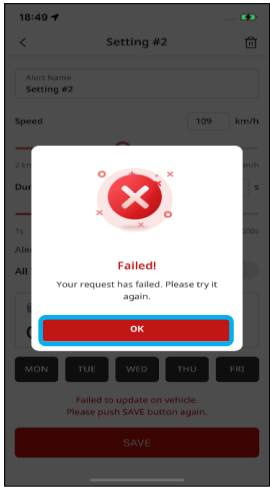
If you edit a Speed Alert successfully, a success popup will appear. You can tap on [OK] to close the popup.

Safety & Security

Speed Alert

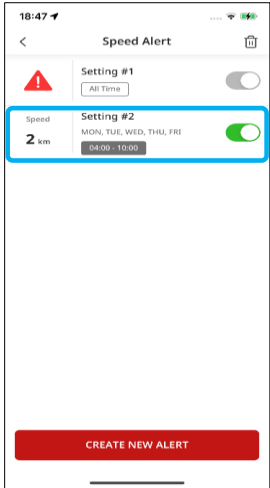
Back to Top

Step 7-2

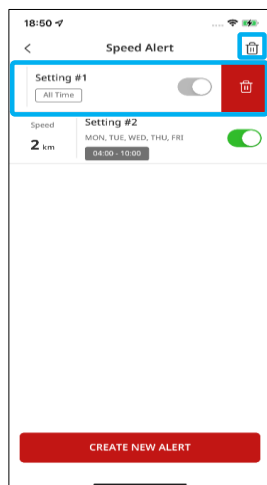


Speed Alert Detail - Failed Popup
If you have edited a Speed Alert and it is not successful, an error popup will appear. You can tap on [OK] to try again

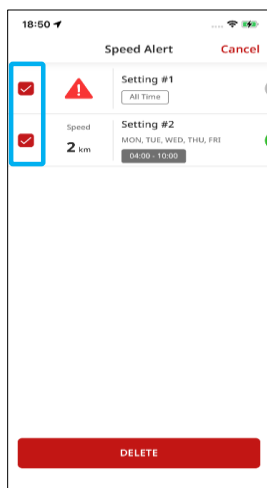
Step 8



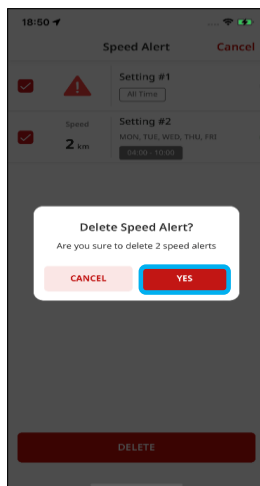
Speed Alert
After an updated Speed Alert has been successful, the user can tap on the alert to view their updated speed alert information.

Safety & Security**Speed Alert**[Back to Top](#)**Delete Speed Alert****Step
5-1****Speed Alert - deletion**

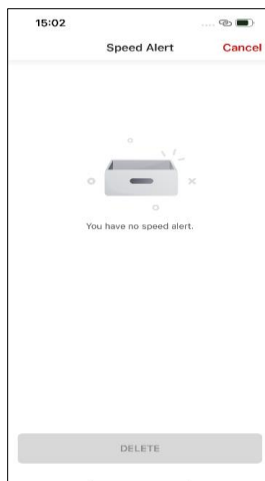
Swipe the Speed Alert to the left to see [Recycle Bin].
You can tap on [Recycle Bin] to delete the alert.

**Step
5-2****Speed Alert****Steps to delete multiple Speed Alerts**

- You can tap on [Recycle Bin] to select multiple Speed Alerts.
- A checkbox will now appear beside each Speed alert. If a user would like to remove a Speed alert, they can do so by selecting a checkbox. A tick will appear in the checkbox - indicating the alert they would like to delete.
- The user can then tap on [DELETE] to remove the selected options.

Safety & Security**Speed Alert**[Back to Top](#)**Step
6****Speed Alert - Delete Speed Alert**

Tap on [YES] to complete the deletion process.

**Step
7****Speed Alert - Delete Speed Alert - Successfully**

Deleted multiple Speed Alerts successfully.

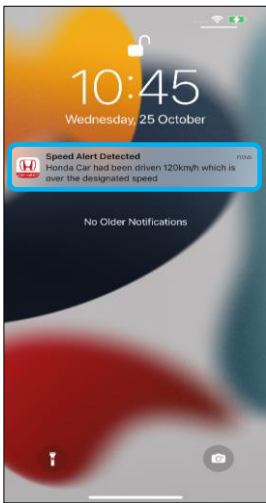
Safety & Security

Speed Alert

Back to Top

Speed Alert Push Notification

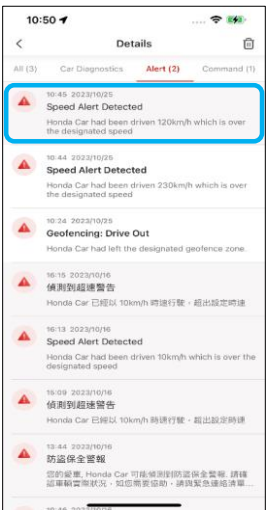
Step 1



Speed Alert Push Notification

A popup will display when the car exceeds the designated speed.

Step 2-1

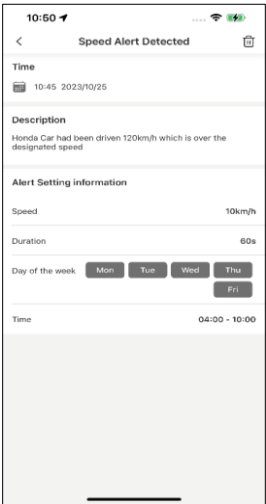


Details

Here the user can view basic information including the date and time and basic information about the detected speed alert.

To view more detailed information, please click on the alert

Step 2-2



Speed Alert Detected

In this menu, the user can view all the details about the Speed Alert.

This includes:

- Description of the speed alert,
- Vehicle speed at which the speed alert was detected,
- Duration which relates to how long until the speed alert is activated whilst the user is travelling at the specified speed.
- The day of the week and time the speed alert was set.

Safety & Security

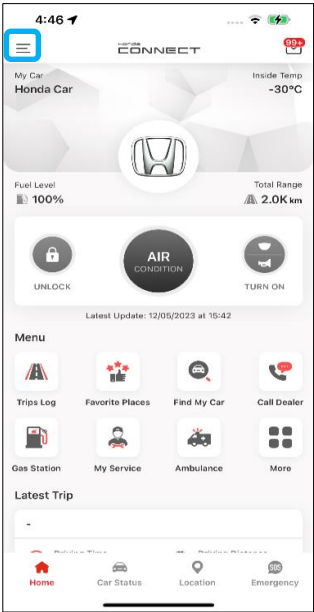
Security Alert

Back to Top

Overview : When a security alarm activates (alarm activates when the door, trunk or bonnet are forcibly opened), the user will receive a push notification.

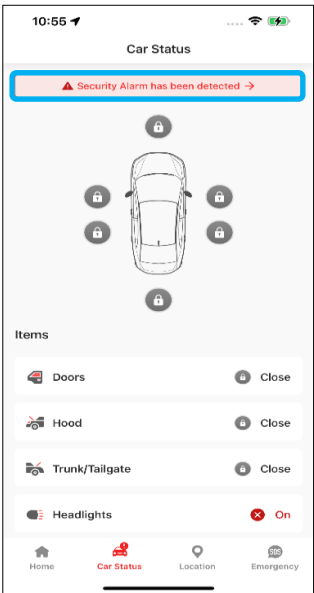
Security Alert

Step 1



Top page
On the Top Page, tap on [Car Status] to see your car's status.

Step 2-1



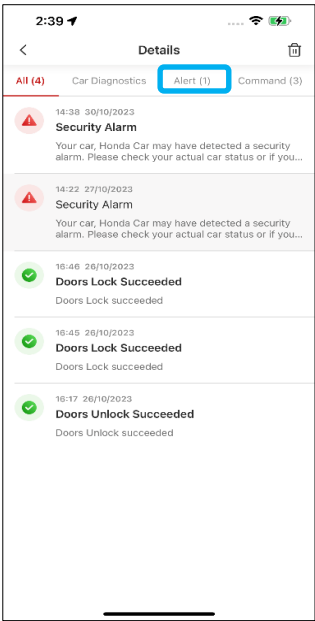
Car Status
In the Car Status screen, the user can access the Security Alarm detail screen in two ways:
- Tap on [Security Alarm has been detected].
- Scroll down and tap on [SEE DETAILS] .

Safety & Security

Security Alert

Back to Top

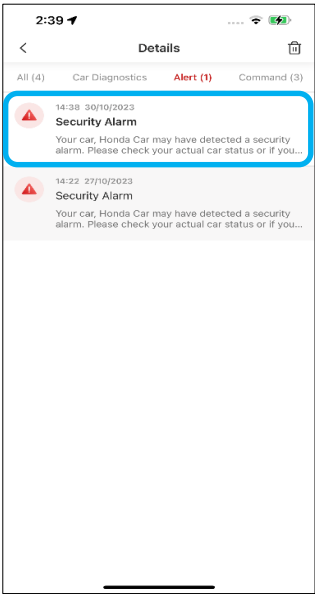
Step 2-2



Details

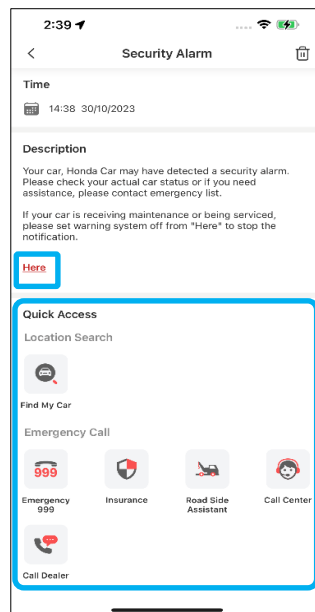
The user can tap the [Alert] tab to see the security alarm.

Step 2-3



Details

The user can tap [Security Alarm] to view further details about the Security Alarm.

Safety & Security**Security Alert**[Back to Top](#)**Step
2-4****Security Alarm**

If the alert occurs whilst the vehicle is receiving maintenance or is being serviced, please tap [Here] link.

Otherwise, please select another action in [Quick Access].

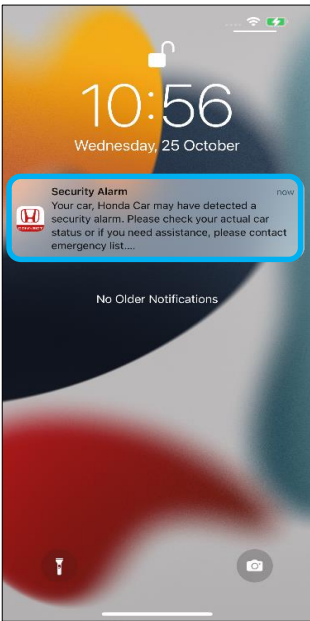
Safety & Security

Security Alert

Back to Top

Push Notification

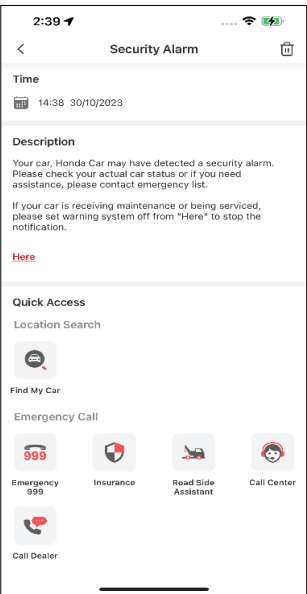
Step 1



Push Notification

The user can tap on [Security Alarm] to see more detail.

Step 2



Security Alarm

If the screen is unlocked, the Alert List screen will display. Note: the screen must be unlocked to view the Alert List screen.

Safety & Security

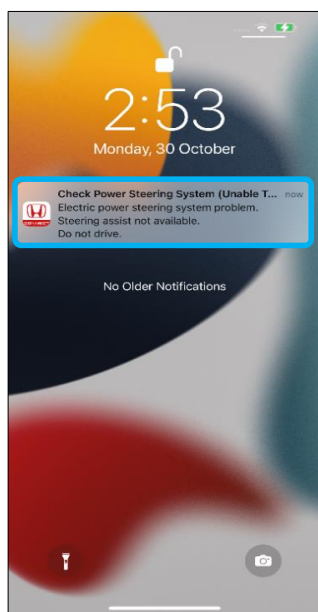
Warning Lamp Notification

[Back to Top](#)

Overview : If your car generates any warning lights, you can view these warning lights via the Honda CONNECT app. This allows you to determine exactly which warning light has occurred.

Warning Lamp Push Notification

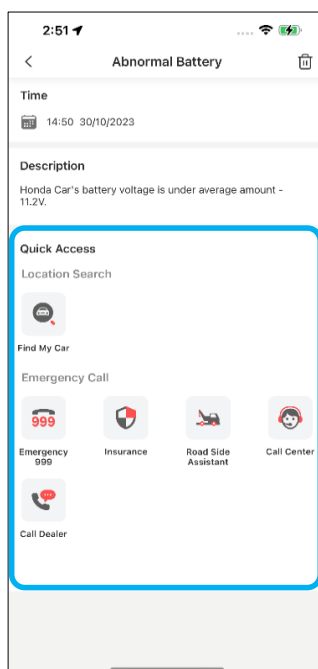
Step 1



Warning Lamp Push Notification

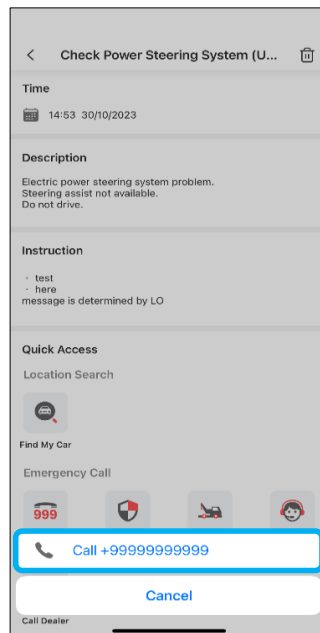
The user can see further detail by tapping on a push notification.

Step 2

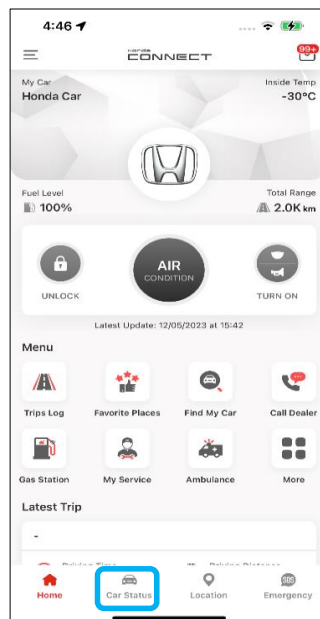


Abnormal Battery

The user can see messages with basic warning information and a suggestion for the next action. The user can also choose other options from [Quick Access] to find a suitable support.

Safety & Security**Warning Lamp Notification**[Back to Top](#)**Step
3****Make a call**

A user can tap on the phone number to make a call.

**Step
4****Top page**

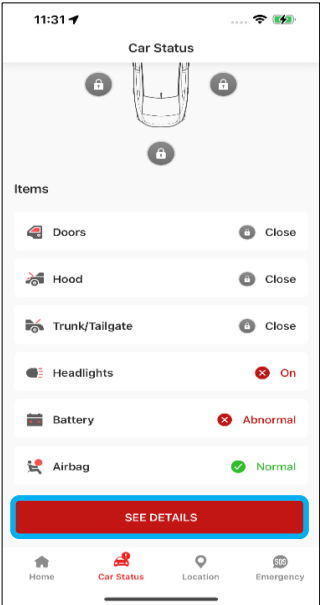
After opening the Honda CONNECT app, the user can tap on [Car Status].

Safety & Security

Warning Lamp Notification

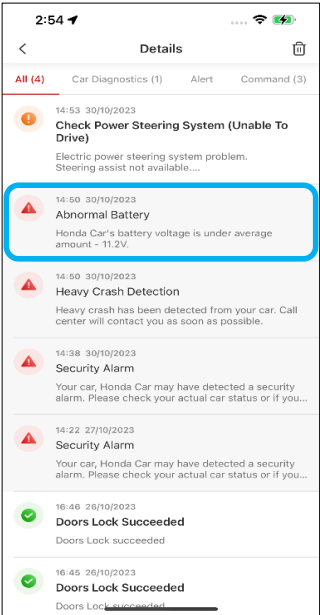
Back to Top

Step 5-1

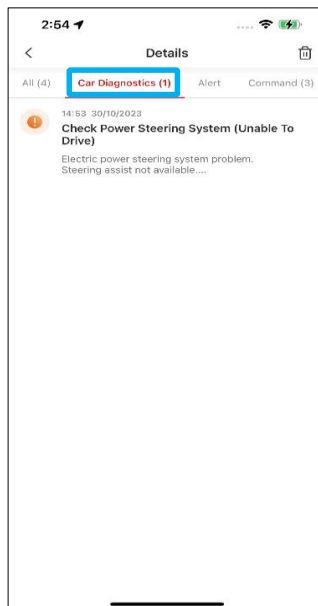


Car Status
When the user taps on [SEE DETAILS], a list of warning icons will be displayed.

Step 5-2



Details
The user can tap on [Warning lamp_Malfunction Indicator] to view the notification in detail.

Safety & Security**Warning Lamp Notification**[Back to Top](#)**Step
5-3****Details**

The user can also tap the [Car Diagnostic] tab to see a warning lamp, then tap on the warning lamp to view further detail.

Safety & Security

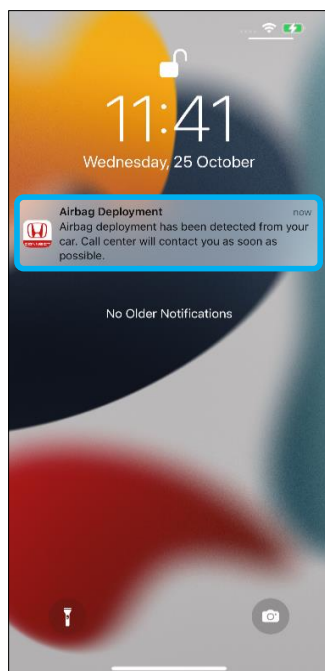
Automatic Collision Notification

[Back to Top](#)

Overview : If an airbag deployment occurs, users will automatically get a notification from Honda Connect Support. Honda Connect Support will then determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

Airbag Deployment - Receive Notification on Mobile Home Screen

Step 1

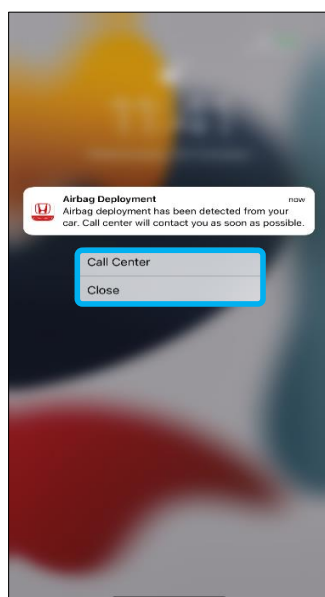


Push Notification

When a collision is detected, the user will receive a notification on the home screen of their mobile phone.

Press and Hold the notification until [Honda Connect Support] and [Close] are displayed as seen in Step 2 below.

Step 2



[Call Center] and [Close] Popup

Tap on [Honda Connect Support] if you would like to contact Honda Connect Support immediately.

Caution

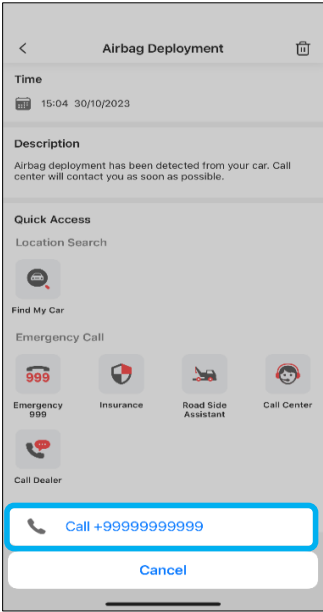
If the screen is locked, you must unlock it first.

Safety & Security

Automatic Collision Notification

[Back to Top](#)

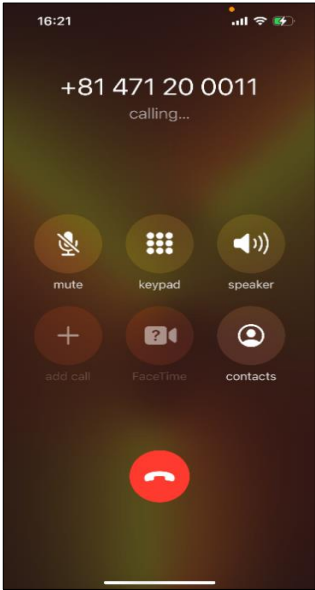
Step 3



Make a call to the call center

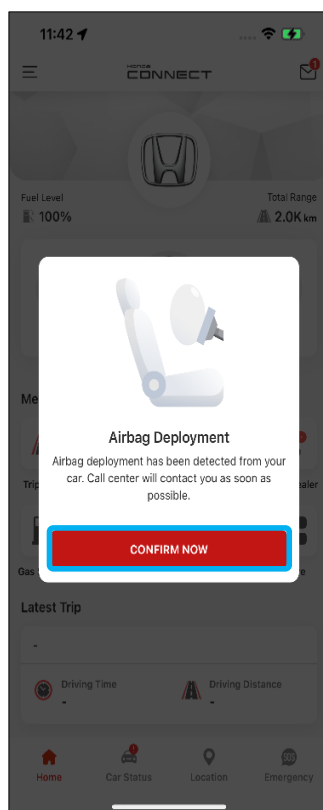
The user can tap on [Call] to contact the Honda Connect Support phone number.

Step 4



Phone call screen

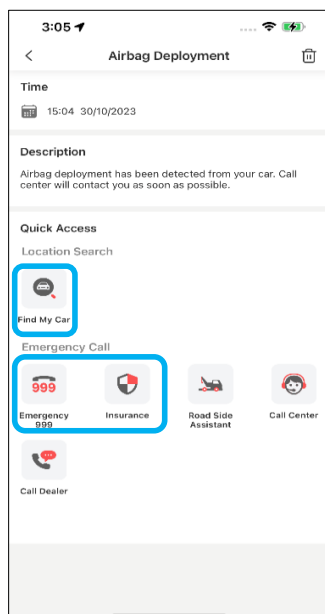
The call is made when the screen is unlocked.

Safety & Security**Automatic Collision Notification**[Back to Top](#)**Airbag Deployment - Receive Notification on Top Page Screen****Step****1****Airbag Deployment Message Popup**

Tap on [CONFIRM NOW] to go to the Message Detail screen.

Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Step**2****Airbag Deployment Details**

Tap on [Emergency Services] or [Insurance] for assistance.

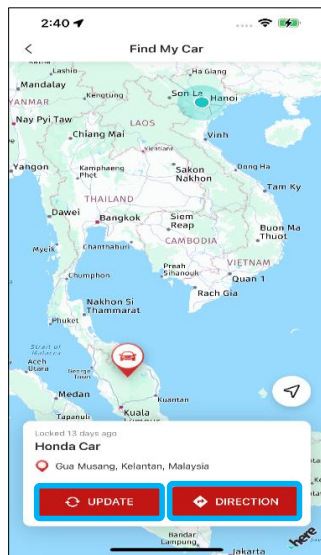
Tap on [Find My Car] to check the current location of your car.

Safety & Security

Automatic Collision Notification

[Back to Top](#)

Step 3



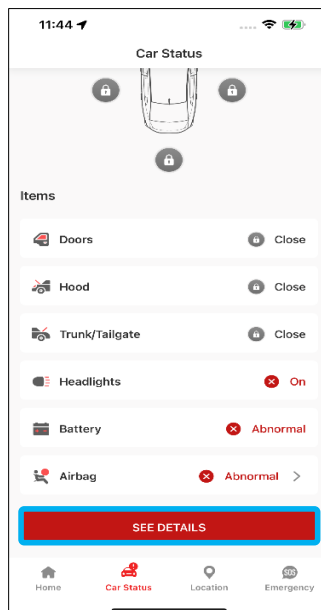
Find My Car Details

Tap on [UPDATE] to received your vehicle's latest location.

Tap on [DIRECTION] to launch Google Maps with your vehicle's current location.

Note: If a user does not have Google Maps application installed on their mobile phone, Google Maps will open on the user's default internet web browser.

Step 4



Flow of Airbag Deployment check from Car Status

Airbag deployment status can be seen under Car Status.

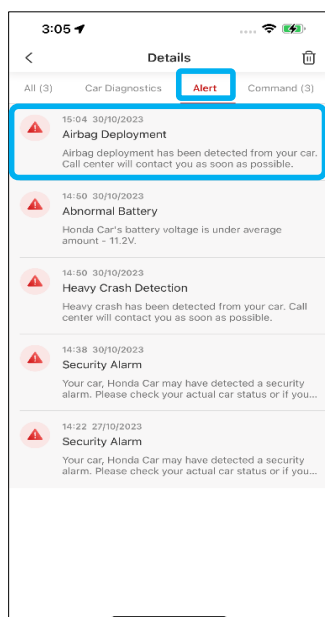
Tap on [SEE DETAILS] to go to Message Details.

Safety & Security

Automatic Collision Notification

[Back to Top](#)

Step 5

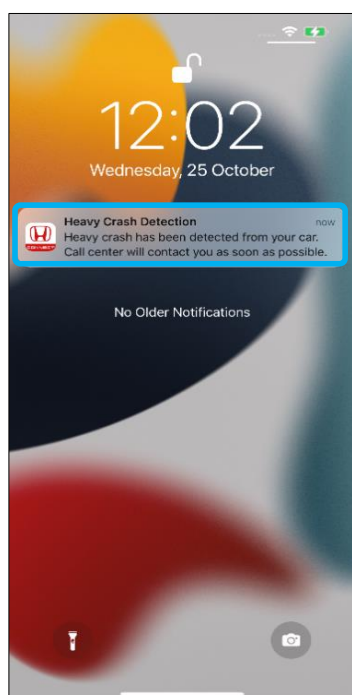


Message Details

Tap on the [Alert] tab to check the Airbag Deployment Message.

Heavy Crash - Receive Notification on Mobile Home Screen

Step 1



Push Notification

When a heavy crash is detected, a notification will appear on the user's mobile home screen. Press and Hold the notification until [Honda Connect Support] and [Close] will be displayed.

Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

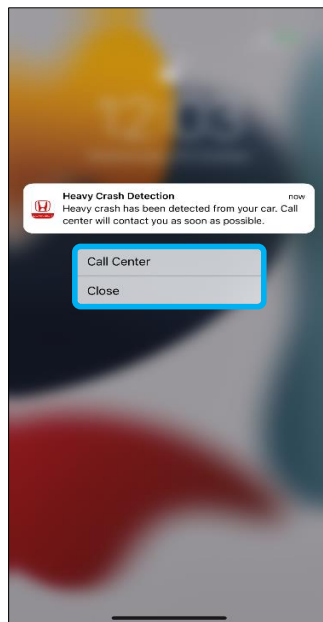
In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Safety & Security

Automatic Collision Notification

[Back to Top](#)

Step

2


[Honda Connect Support] and [Close] Popup

Tap on [Honda Connect Support] if you want to contact them immediately.

Caution

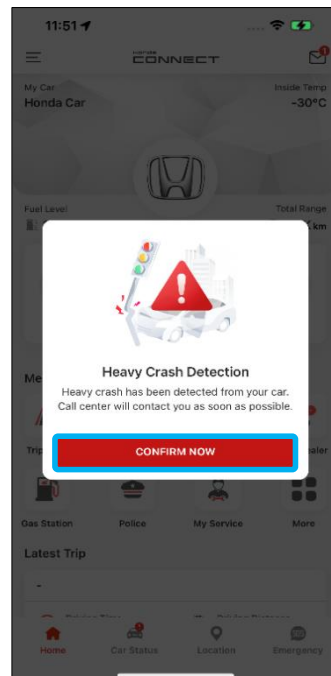
If the screen is locked, you must unlock it first.

Make a call to Honda Connect Support

You can tap on [Call] to make a call to Honda Connect Support.

Heavy Crash - Receive Notification on Top Page Screen

Step

1


Heavy Crash Detection Message Popup

Tap on [CONFIRM NOW] to go to the Message Detail screen.

Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

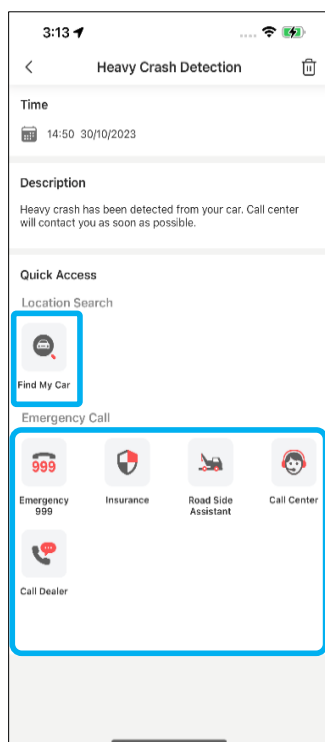
In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Safety & Security

Automatic Collision Notification

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Step 2



Heavy Crash Detection Details

Users can select one of the [Emergency Call] icons to make a call.

Tap on [Find My Car] to check the current location of your car.

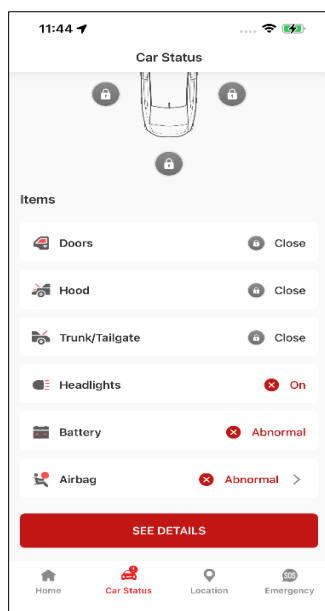
Find My Car Details

Tap on [UPDATE] to get the latest car location.

Tap on [DIRECTION] to move to Google Map with the current your car location.

Note: If a user does not have Google Maps application installed on their mobile phone, Google Maps will open on the user's default internet web browser.

Step 3



Flow of Heavy Crash Detection check from Car Status

Tap on [SEE DETAILS] to go to Message Details.

Message Details

Tap on the [Alert] tab to view the Heavy Crash Detection Message.

Safety & Security

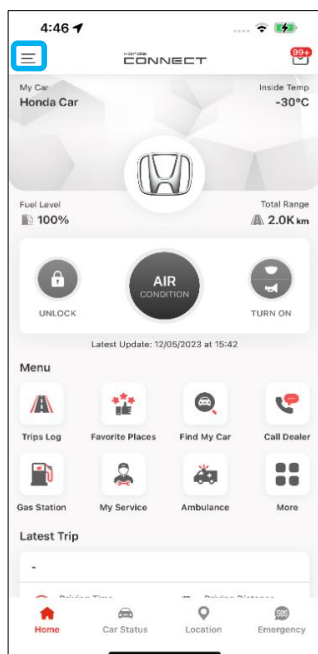
Navigation Data Wipe

[Back to Top](#)

Overview : This feature allows the user to factory reset their Honda CONNECT navigation data.

Personal Data Wipe

Step 1



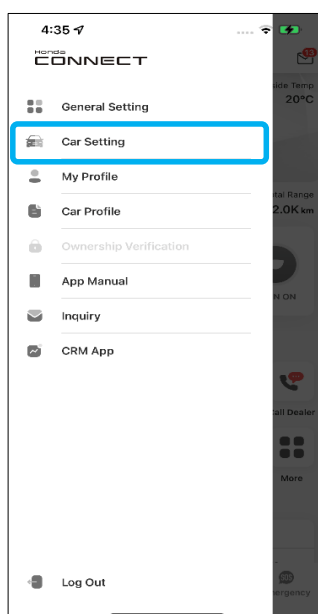
Overall

Tap on [MENU] to open the Side Menu screen.

Remark

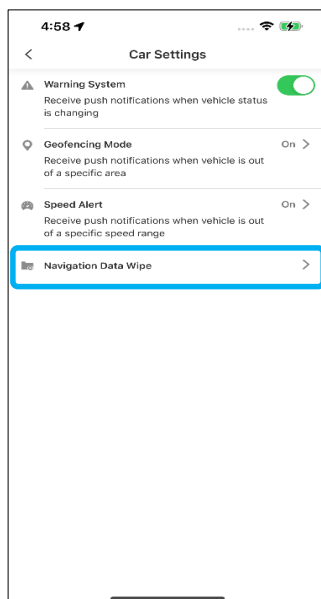
● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Step 2

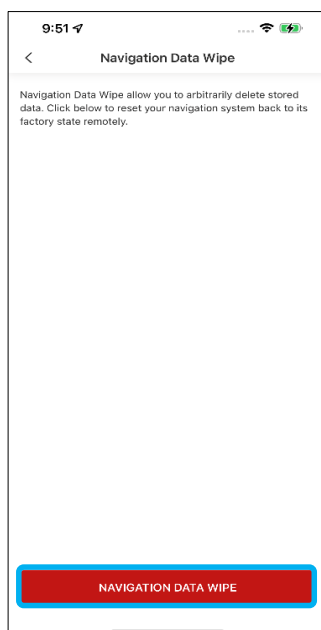


Side Menu

Select the [Car Setting] to open the Car Settings Menu screen.

Safety & Security**Navigation Data Wipe**[Back to Top](#)**Step
3****Car Settings**

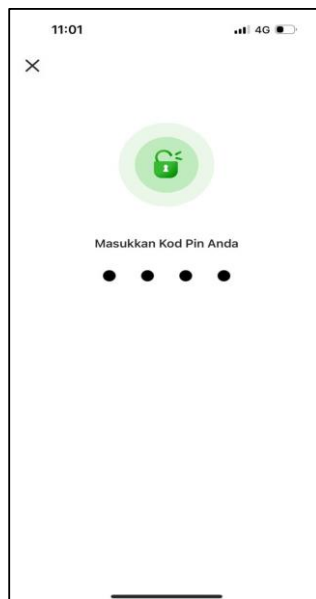
Tap on [Navigation Data Wipe] to open the Navigation Data Wipe screen.

**Step
4****Navigation Data Wipe**

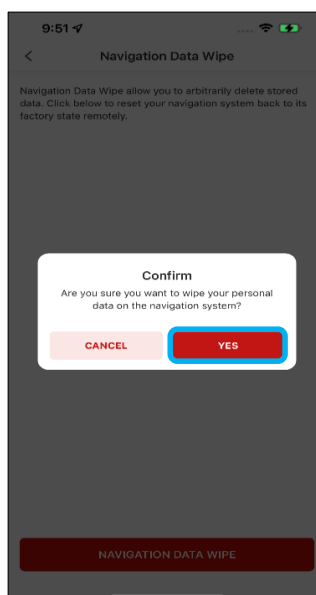
Tap on [NAVIGATION DATA WIPE] to reset your navigation system.

Remark

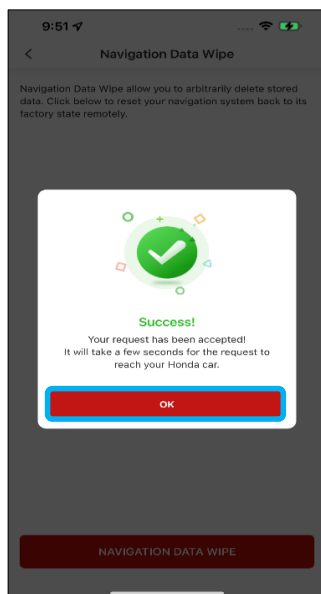
● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Safety & Security**Navigation Data Wipe**[Back to Top](#)**Step
5****Authenticate Pincode**

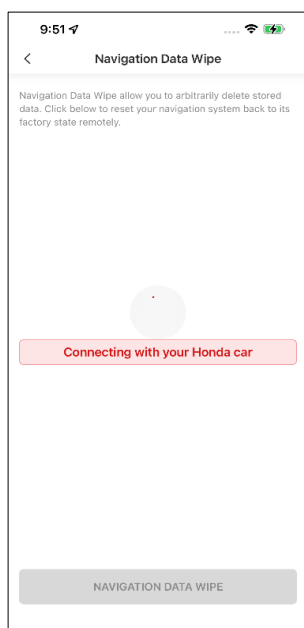
To continue, please enter your PIN code

**Step
6****Confirm to wipe your personal data**

Tap on [YES] to confirm wiping your personal data.

Safety & Security**Navigation Data Wipe**[Back to Top](#)**Step
7****Success Popup**

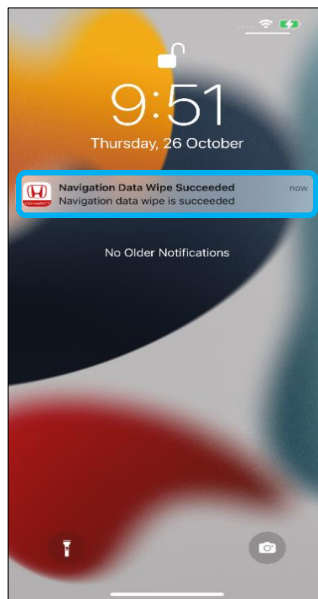
Tap on [OK] to continue.

**Step
8****Connect to your Honda Car**

After successfully completing to wipe your personal data, you will receive a notification on your mobile.

Remark

● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Safety & Security**Navigation Data Wipe**[Back to Top](#)**Step
9****Push Notification**

Please tap on the notification received on your mobile's home screen to see further details.

Remote Control

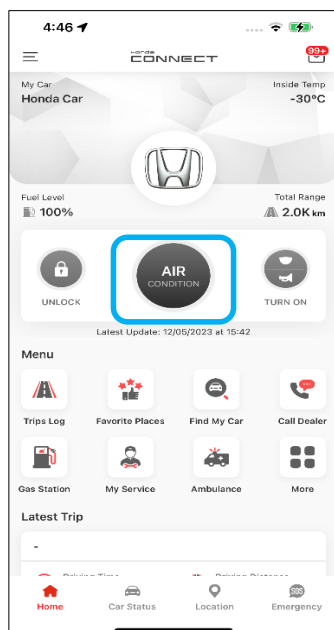
Remote Engine Start & Stop

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Overview : This function allows the user to remotely control the engine start/stop and the air-conditioning (A/C) control.

Start Engine

Step 1



Limitation of Remote Engine Start Command

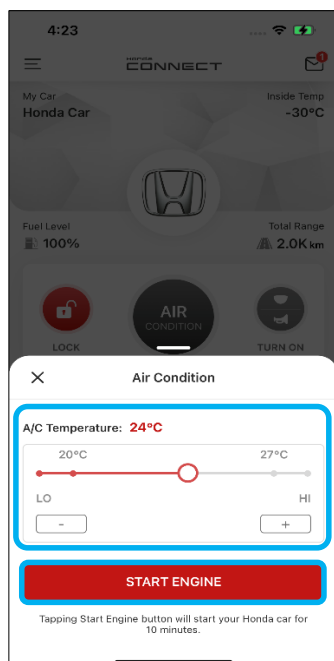
Start Engine is failed in situations below.

- The doors are open.
 - The power mode is on.
 - Requested more than 2 consecutive times. The count will be reset when start the engine manually.
 - Smart key is in the vehicle.
 - Connection is not established.
- Engine can only be started manually in this case.

Top Page

Tap on [AIR CONDITIONER] to command Remote engine start and stop.

Step 2



Air Conditioner Popup

Change the A/C temperature setting by tapping [-] / [+] or dragging a point between the low and high temperature settings. Make sure the vehicle is in a well ventilated area.

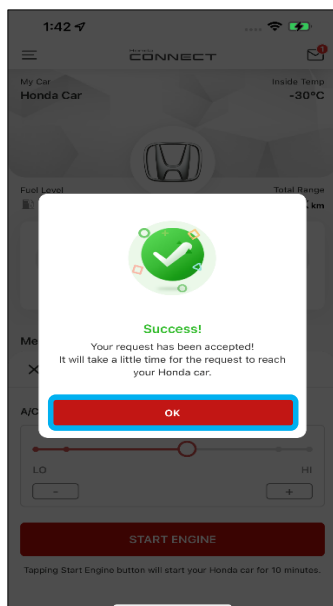
Tap on [START ENGINE]
The vehicle will start and the A/C will run for 10 minutes.

Remote Control

Remote Engine Start & Stop

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Step 3



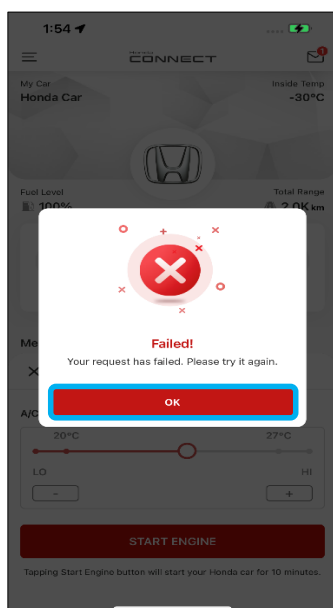
Start Engine - Successfully Popup

When the engine start's request is succeeded, a success popup is displayed. When you tap on [OK], the popup will close.

This success popup means that the server receives your request.

*The result of a remote start/stop will also be displayed as a push notification.

Step 4



Start Engine - Failed Popup

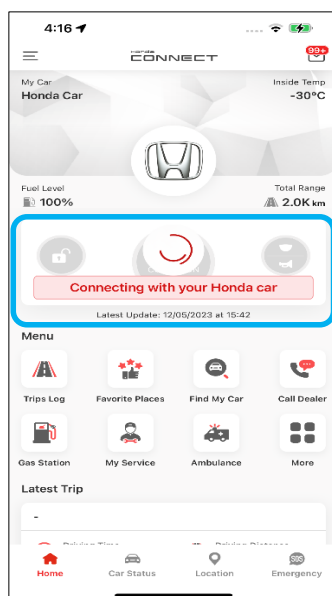
If the request to start engine has failed, a failed popup will display. tap on [OK], to close the popup.

Remote Control

Remote Engine Start & Stop

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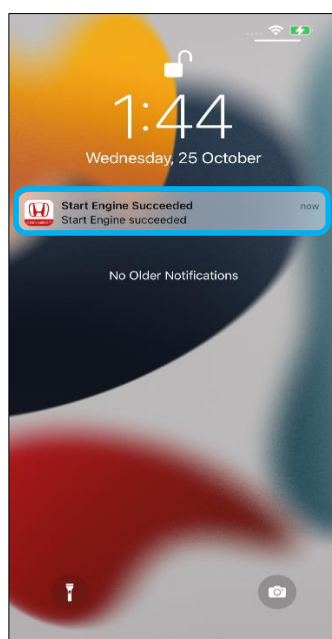
Step 5



Connecting with your Honda car

The Top Page may continue to display a loading screen until the engine start/stop result is shown in the form of a push notification. Please note: It may take a little time to connect with your Honda vehicle. After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Start Engine - Success Push Notification

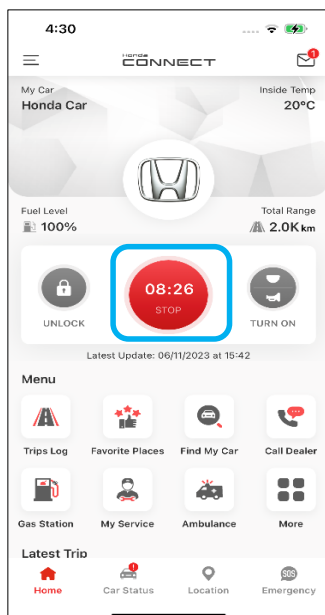
On the users mobile, a notification will appear stating that the 'Start Engine' has succeeded. Tap the [Push notification] to view more information on the Car status message screen.

Remote Control

Remote Engine Start & Stop

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Step 7



Start Engine - Success

After Start Engine succeeds, the button will change to red and the countdown will start. This countdown shows the remaining time the air conditioner will stay on. When the countdown has finished, both the engine and air conditioner will stop.

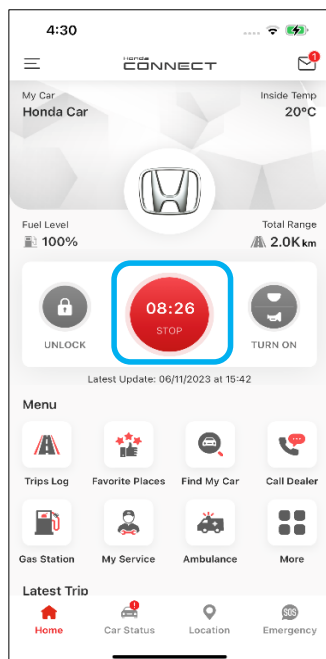
Remote Control

Remote Engine Start & Stop

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Stop Engine

Step

1

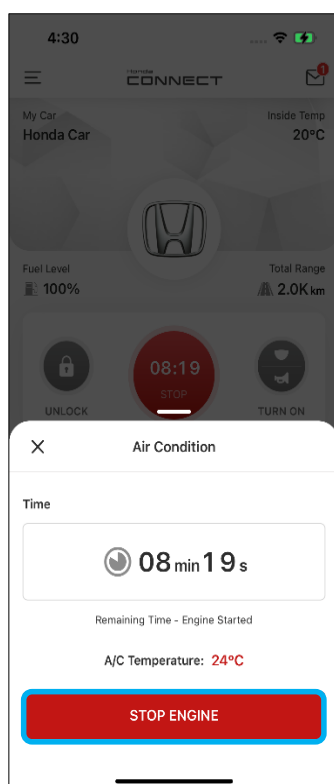
Limitation of Remote Engine Stop Command

- Connection is not established.

Top Page

Tap on [STOP].

Step

2

Air Conditioner Popup

To stop the process manually whilst your engine is on, Tap on [STOP ENGINE].

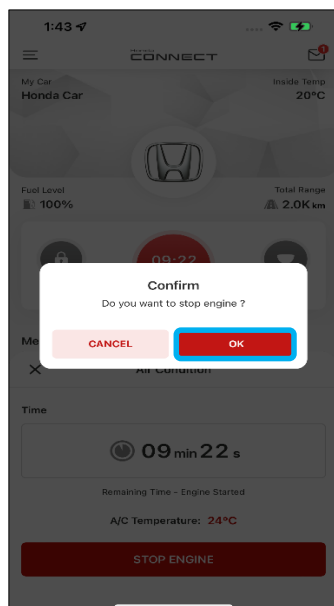
Alternatively, pressing the Engine Start/Stop button inside your vehicle will also cancel this process.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

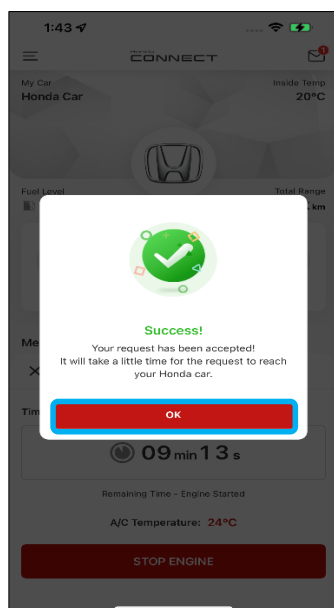
Step 3



Confirm Popup

Tap on [OK] to stop engine.

Step 4



Stop Engine - Successfully Popup

When the request to stop engine has succeeded, a success popup will display. This successful popup means that the server has received your request. Please tap on [OK], to close the popup.

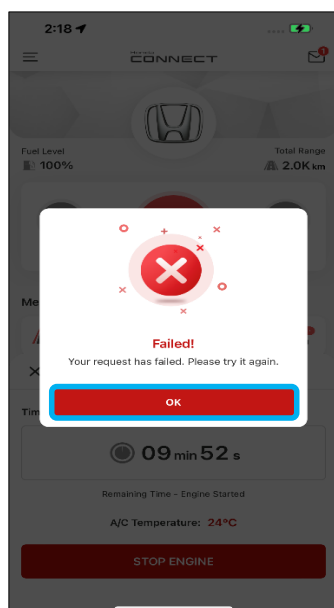
*The result of a remote start/stop will also be displayed as a push notification.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

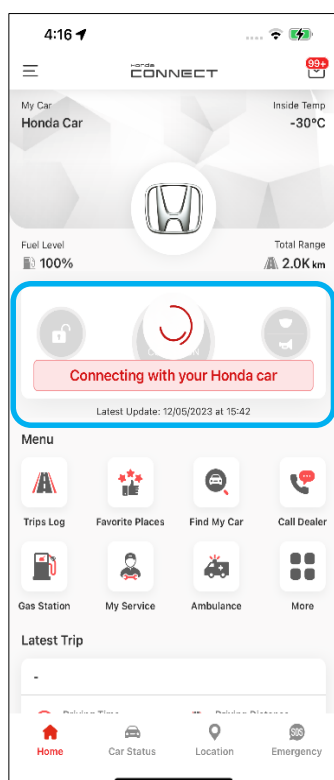
Step 5



Stop Engine - Failed Popup

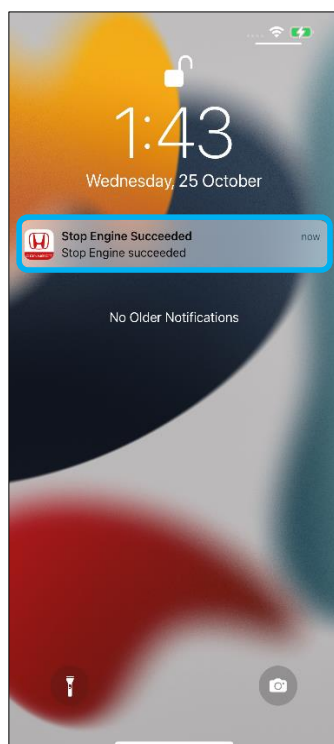
When the request to stop engine has failed, a failed popup will display. Please tap on [OK] to close the popup.

Step 6



Connecting with your Honda car

The Top Page may continue to display a loading screen until the the engine start/stop result is shown in the form of a push notification. Please note: It may take a little time to connect with your Honda vehicle. After the operation is finished, you will receive a Push Notification as seen below in Step 7.

Remote Control**Remote Engine Start & Stop**[Back to Top](#)**Step****7****Stop Engine - Success Push Notification**

On the users mobile, a notification will appear stating that the 'Stop Engine' has succeeded. Tap the [Push notification] to view more information on the Car status message screen.

Remote Control

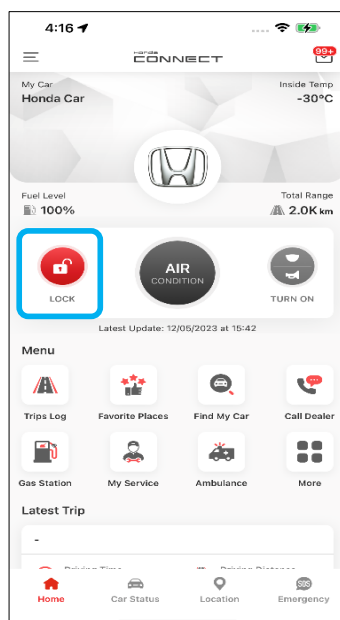
Remote Lock & Unlock

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Overview : This function can Lock/Unlock all doors, hood and the trunk/tailgate of the vehicle via Honda CONNECT.

Remote Lock

Step 1



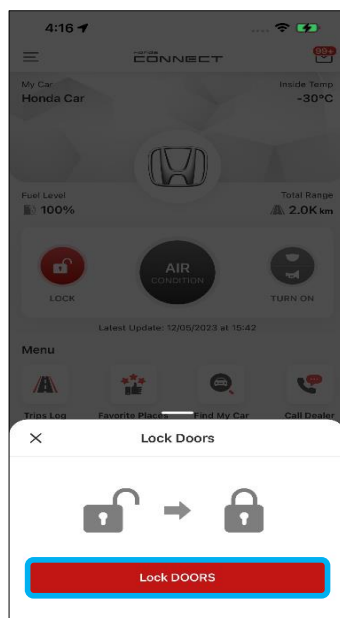
Usage Condition

- This feature can not be used during driving
- Car must be in IG-OFF condition

Top Page

Tap on [LOCK] to command remote lock.

Step 2



Lock Door Popup

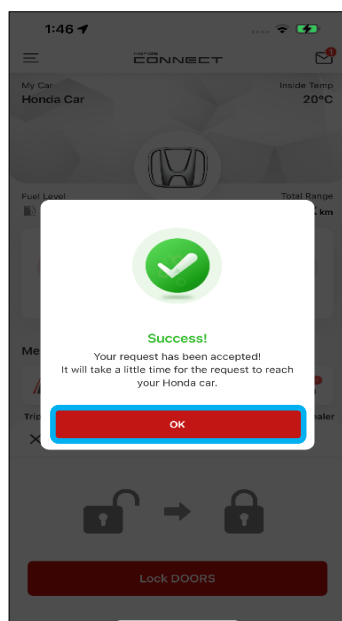
Tap on [Lock DOORS] to command remote lock.

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Step 3

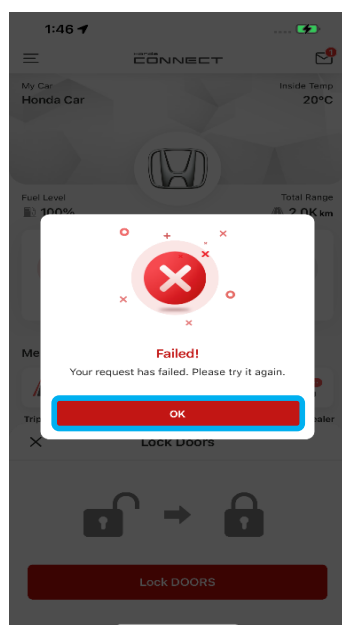


Remote Lock - Successfully Popup

When a request to lock succeeds, a success popup will display. Please tap on [OK] to close the popup. This successful popup means that the server has received your request.

*The result of a remote lock will be displayed as a push notification.

Step 4



Remote Lock - Failed Popup

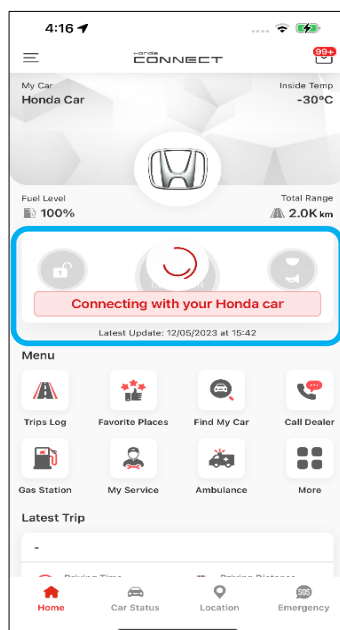
If a request to remote remote-lock your vehicle has failed, a failed popup will display. Please tap on [OK] to close the popup.

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Step 5



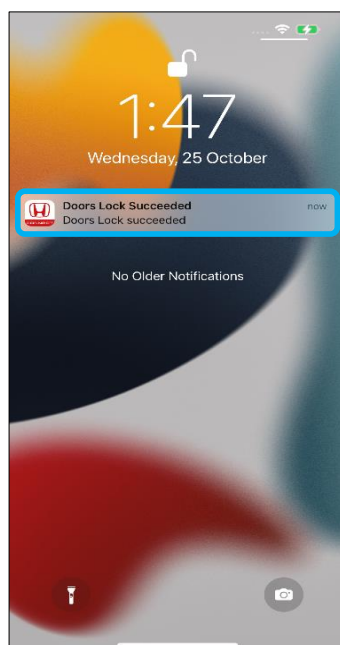
Connecting with your Honda car

The Top Page may continue to display a loading screen until the lock/unlock result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Push Notification

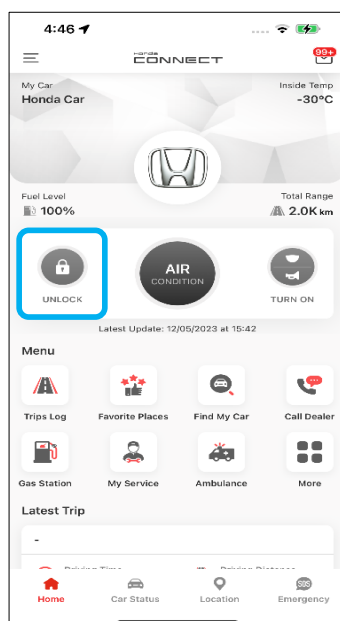
A push notification will be sent to your mobile if the request was successful. Please tap on [Push notification] to move to the Car status message screen.

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Remote Unlock

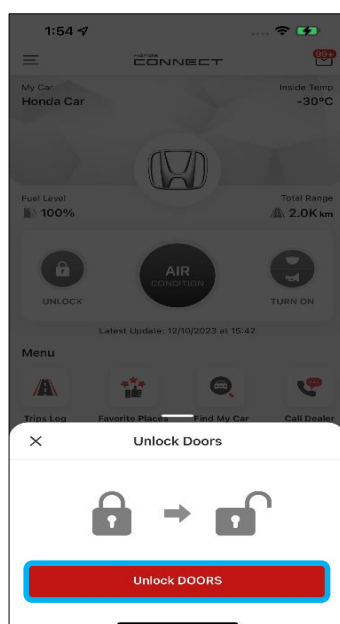
Step
1

Usage Condition

- This feature can not be used during driving
- Car must be in IG-OFF condition

Top Page

Tap on [UNLOCK] to command remote unlock.

Step
2

Unlock Door Popup

If [Unlock DOORS] is tapped, Face ID/Touch ID or a PIN code authentication screen will display.

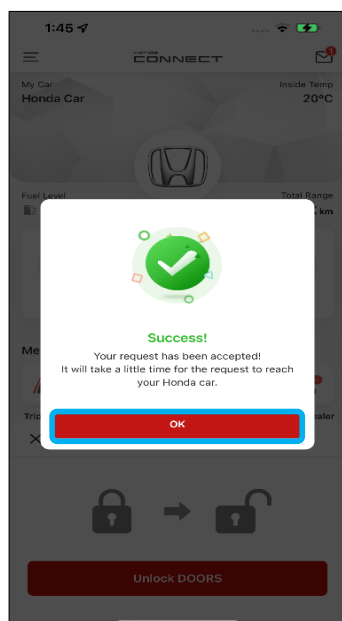
* Refer to [PIN Setting].

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Step 3

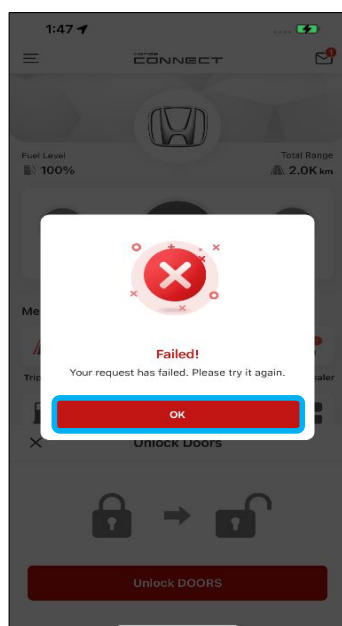


Remote Unlock - Successfully Popup

When a request to unlock succeeds, a success popup will display. Please tap on [OK] to close the popup. This successful popup means that the server has received your request.

*The result of a remote unlock will be displayed as a push notification.

Step 4



Remote Unlock - Failed Popup

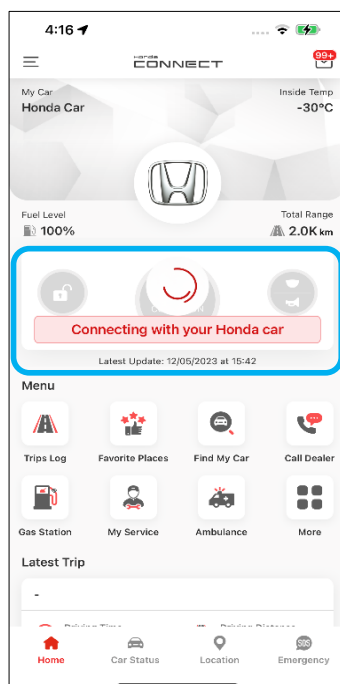
When a request for a remote unlock has failed, a failed popup will display. Please tap on [OK] to close the popup.

Remote Control

Remote Lock & Unlock

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Step 5



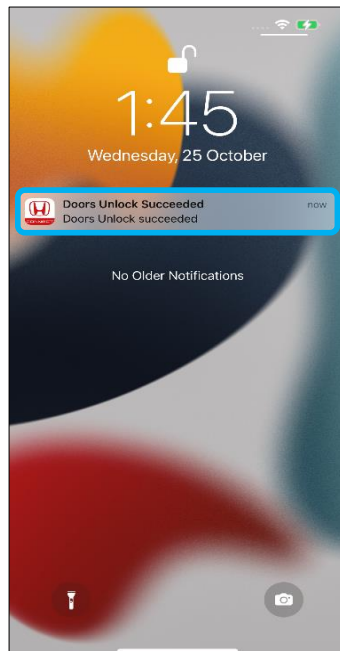
Connecting with your Honda car

The Top Page may continue to display a loading screen until the lock/unlock result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Push Notification

A push notification will be sent to your mobile if the request was successful. Please tap on [Push notification] to move to the Car status message screen.

Remote Control

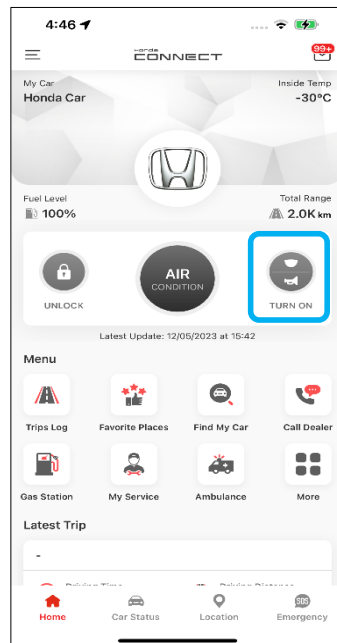
Remote Light & Horn

[Back to Top](#)

Overview : This function allows the user to remotely activate the remote Light & Horn ON/OFF settings via Honda CONNECT.

Remote Light & Horn On

Step 1



Usage Condition

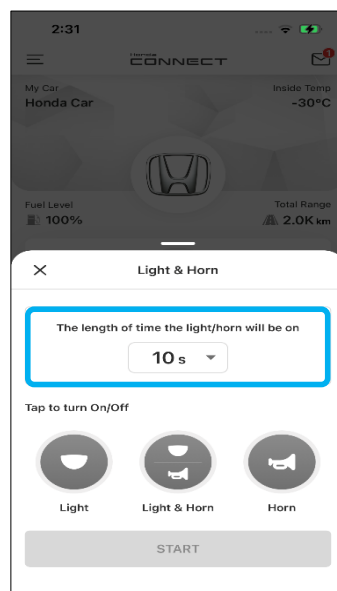
Remote Light & Horn may fail in the below situations.

- If the engine is on.
- Connection has not established.

Top Page

Tap on [LIGHT HORN] to select a request.

Step 2



Light & Horn popup

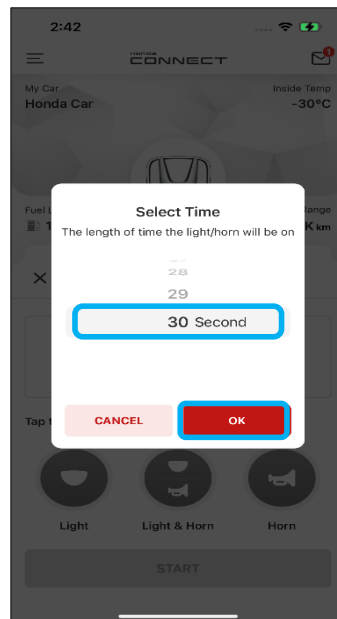
Users can change the length of time the light/horn will activated for by tapping on the timer area.

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 3

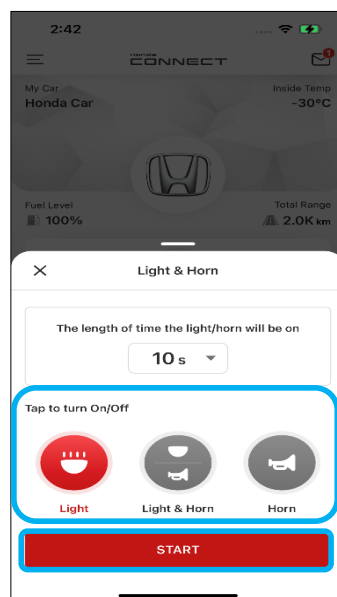


Select Time

Users can select a length ranging between 3 to 30 seconds for which the light/horn will be on for.

Tap on [OK] after selecting the time.

Step 4



Light & Horn popup

Please select a function.

- Remote Light

Tap on [Light].

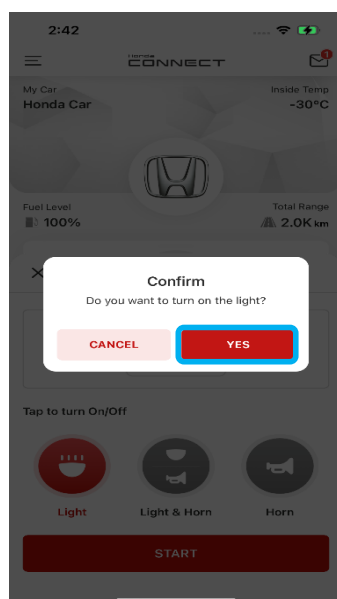
- Remote Light & Horn

Tap on [Light & Horn].

- Remote Horn

Tap on [Horn].

Then, tap on [START].

Remote Control**Remote Light & Horn**[Back to Top](#)**Step
5****Confirm Popup**

Please tap on [YES] to confirm the request. (In this case the request is related to turning on the vehicle's lights). The authentication screen will now be displayed.

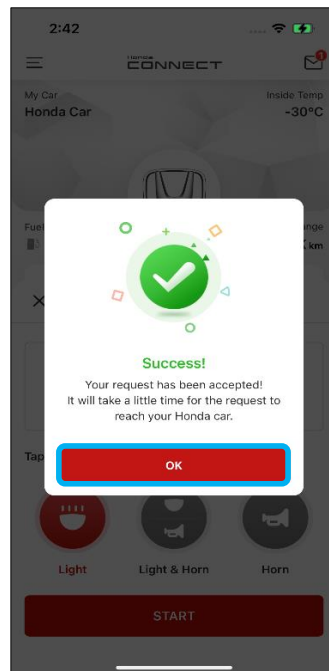
* Refer to [PIN Setting].

Remote Control

Remote Light & Horn

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Step 6

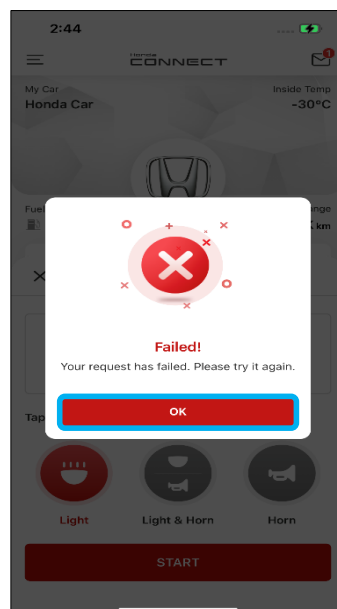


Successfully Popup

If the request for the light/horn activation was successful, a success popup will display. Please tap on [OK] to close the popup. This success popup means that the server has received your request.

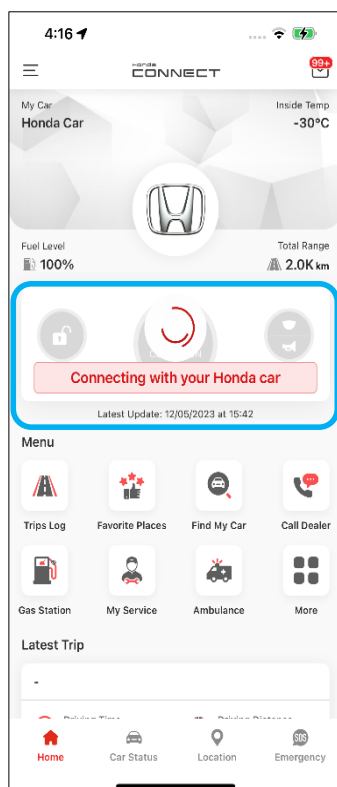
*The result of the remote start/stop will be displayed as a push notification.

Step 7



Failed Popup

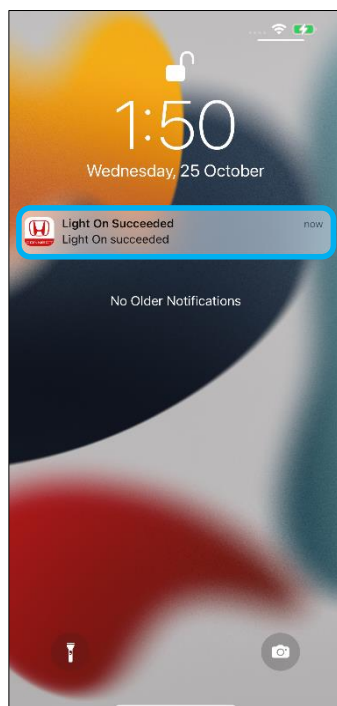
When the request about remote start/stop has failed, a failed popup will be displayed. Please tap on [OK] to close the popup.

Remote Control**Remote Light & Horn**[Back to Top](#)**Step
8****Top Page - Connecting with your Honda car**

The Top Page may continue to display a loading screen until the result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

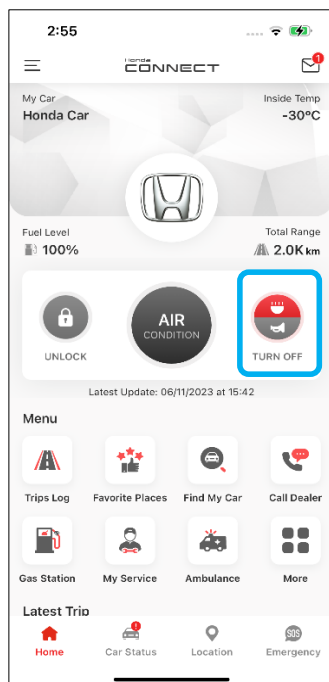
After the operation is finished, you will receive a Push Notification as seen below in Step 9.

**Step
9****Push Notification**

A push notification will be sent to your mobile if the 'Light On' had succeeded. Please tap on [Push notification] to move to the Car status message screen.

Remote Control

Remote Light & Horn

[Back to Top](#)Step
10

Top Page

After the light has successfully turned off [TURN ON] changes to [TURN OFF] and is displayed in a red color.

- Remote Light

[TURN OFF-Light] will be displayed in a red colour.

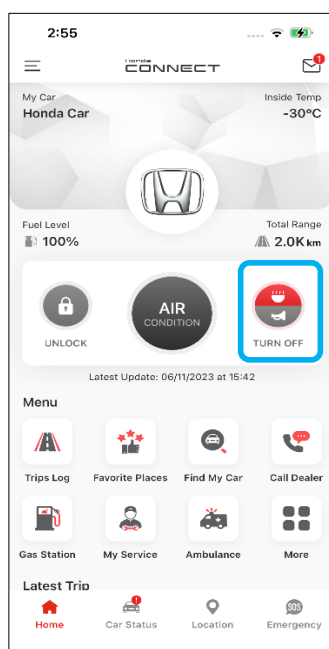
- Remote Light & Horn

[TURN OFF-Light] and [TURN OFF-Horn] will be displayed in a red colour.

- Remote Horn

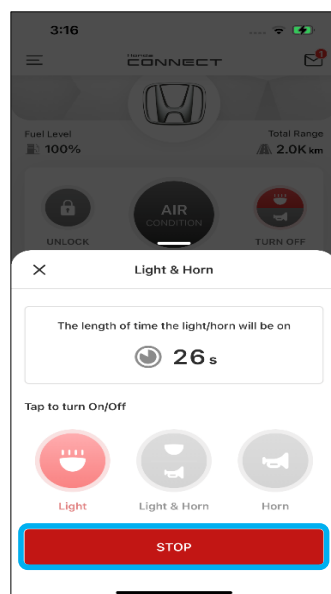
[TURN OFF-Horn] will be displayed in a red colour.

Remote Light & Horn Off

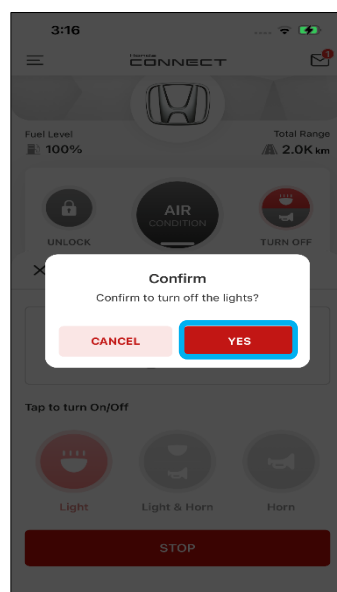
Step
1

Top Page

Tap Light/Horn on the Top Page and Tap [TURN OFF] on the selected command to turn the light/horn off before the set timer ends as seen in Step 2 below.

Remote Control**Remote Light & Horn**[Back to Top](#)**Step
2****Light & Horn popup**

Tap on [STOP] to stop the light.

**Step
3****Confirm Popup**

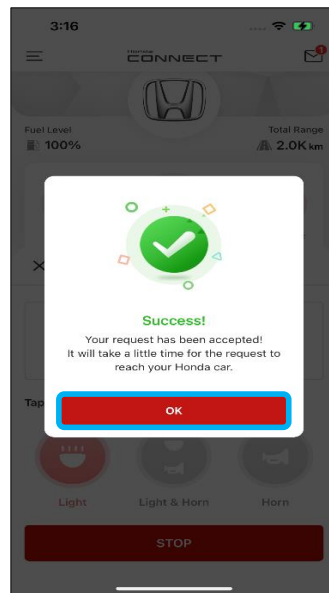
To confirm turning off the light, please tap on [YES].

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 4



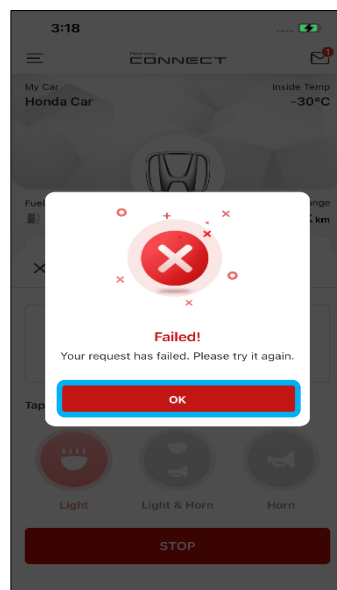
Successfully Popup

If the request for the light/horn activation was successful, a success popup will display. Please tap on [OK] to close the popup.

This success popup means that the server has received your request.

*The result of the remote light/horn feature will be displayed as a push notification.

Step 5



Failed Popup

If a request for remote light/horn has failed, a failed popup will be displayed.

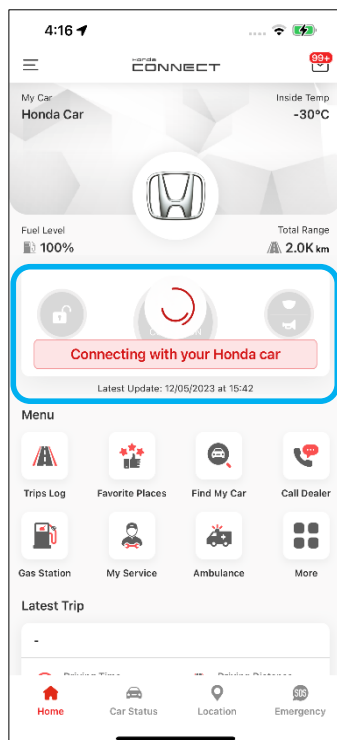
Please tap on [OK] to close the popup.

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 6



Top Page -

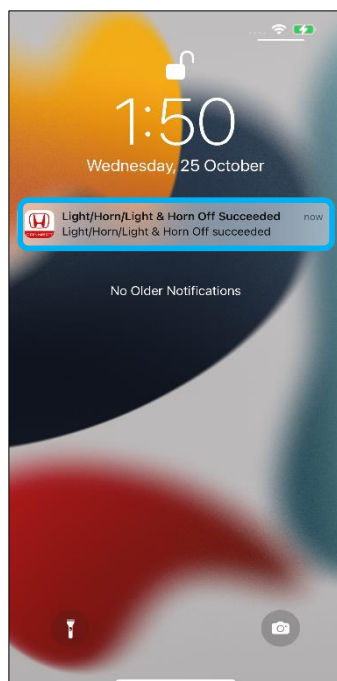
Connecting with your Honda car

The Top Page may continue to display a loading screen until the result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 7.

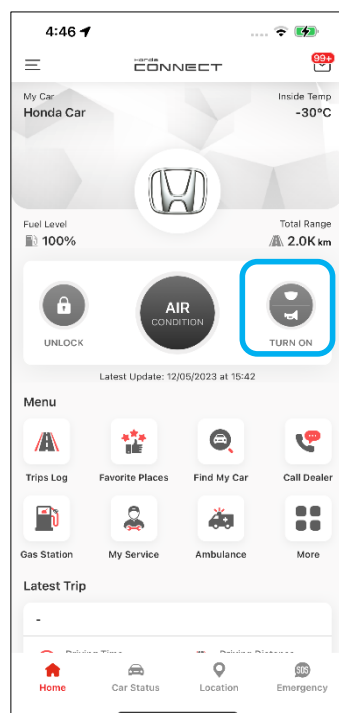
Step 7



Push Notification

A push notification will be sent to your mobile if the request was successful.

Please tap on [Push notification] to move to the Car status message screen.

Remote Control**Remote Light & Horn**[Back to Top](#)**Step
8****Top Page**

After the light has been turned off successfully, The Top Page will change [LIGHT HORN] from a red colour back to the displayed grey colour.

- Remote Light

[LIGHT HORN-Light] will be displayed in a grey colour.

- Remote Light & Horn

[LIGHT HORN-Light] and [LIGHT HORN-Horn] will be displayed in a grey colour.

- Remote Horn

[LIGHT HORN-Horn] will be displayed in a grey colour.

Convenience & Comfortable

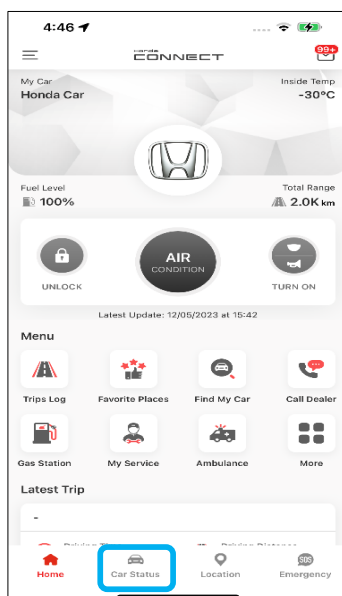
Car Status

[Back to Top](#)

Overview : This function allows users to view information about their vehicle via the Honda CONNECT app. The user can also check and update their vehicle information and get notified when alerts occur.

Car Status

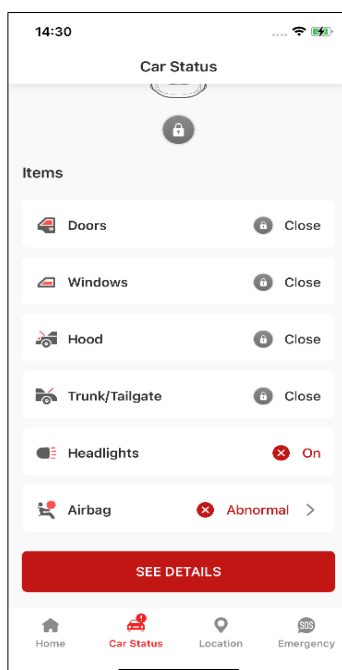
Step 1



Top Page

When important alerts occur, [Car Status] will display with a red exclamation mark.

Step 2-1



Car Status Normal

When the car status is normal, the colour of buttons and texts may change depending on your car status.

Please see the following example:

- Close

Doors/windows/hood/trunk/tailgate are locked and closed.

- Normal

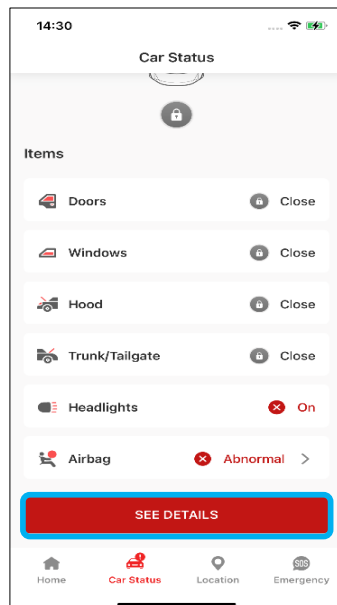
Battery voltage is normal. / Air bag is not deployed.

- OFF

Headlights are off.

Convenience & Comfortable

Car Status

[Back to Top](#)Step
2-2

Car Status Alert

When the car status is in an abnormal condition, the color of buttons and texts may change.

Please see the following example:

- Open

Doors, Hood, Trunk/Tailgate are open.

- Unlock

Doors are closed but unlocked.

- Abnormal

Battery voltage is under threshold/

Air bag is deployed.

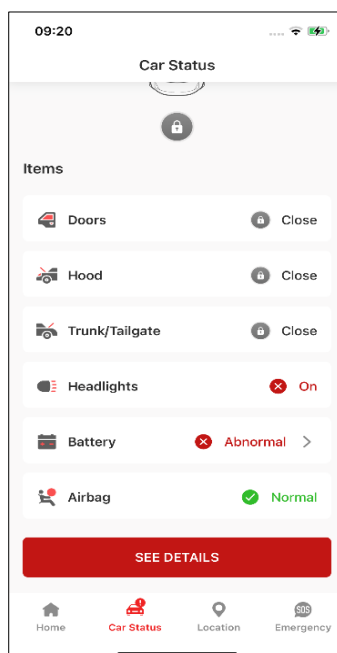
- Monitor

Battery voltage is going to fall below threshold and should be monitored.

- ON

Headlights are on.

Tap on [SEE DETAILS] to see the detected status information.

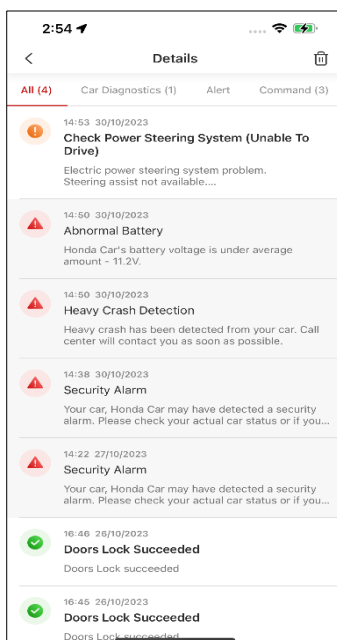
Step
2-3

Usage Condition

Battery Voltage status will be changed to [Abnormal] when the voltage is lower than 11.5 V.

Convenience & Comfortable

Car Status

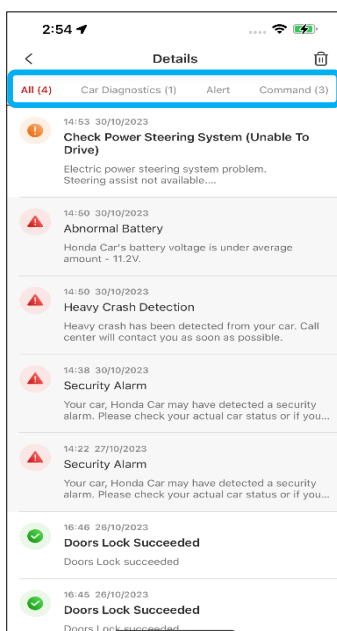
[Back to Top](#)Step
3-1

Details

When the user taps on [SEE DETAILS] on the Car status dashboard, all messages will be displayed.

This includes car status messages, all detected alerts and all abnormal alerts.

Note: the user can re-access these details again at any time.

Step
3-2

Details

There are 4 messages in the inbox as follows.

- [All] tab

This tab includes all messages including Car Diagnostic/ Alerts & Commands.

- [Car Diagnostic] tab

This tab includes alerts when your vehicle detects any warning lamp malfunctions.

- [Alert] tab

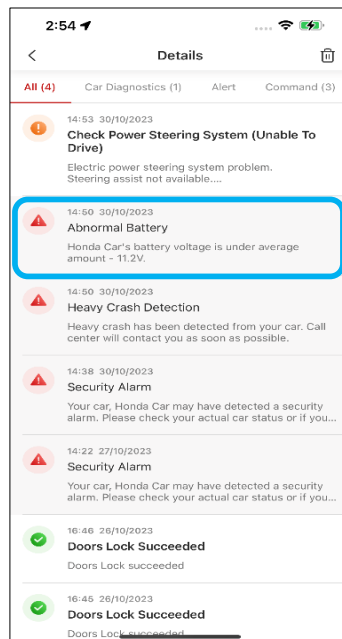
This tab includes messages if a speed alert is detected, security alarm alerts when the doors/trunk/hood are forced open and Geofencing alerts.

- [Command] tab

This tab includes messages from the Remote Vehicle Control system for Locking/Unlocking the vehicle, Engine start/stop, Light On/Off, Light & Horn On/Off and Horn On/Off.

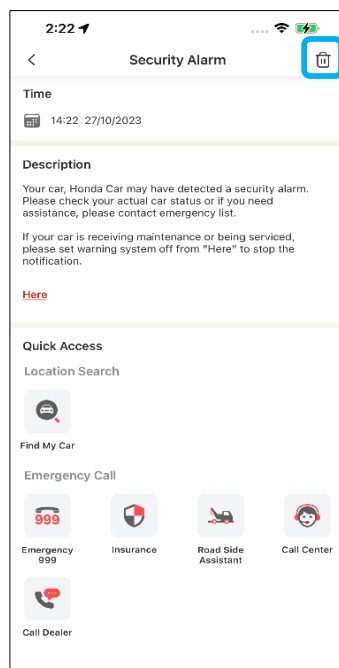
Convenience & Comfortable

Car Status

[Back to Top](#)Step
3-3

Details

Please Tap on any message/alert to view further details.

Step
3-4

Details

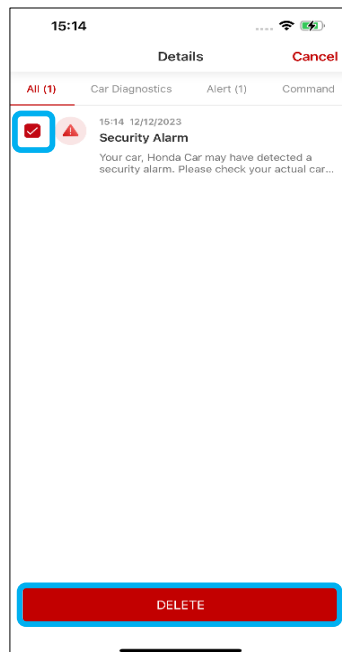
If the user no longer requires the alert, tap on [Recycle bin] to delete

Note

Once the user deletes this data, it will no longer be stored on the Honda CONNECT app.

Convenience & Comfortable

Car Status

[Back to Top](#)Step
3-5

Details

When a user Taps on [Recycle bin] in the details tab, a checkbox will be displayed beside each message/alert.

The user can then select multiple messages and tap on delete below

Note:

Once the user deletes this data, it will no longer be stored on the Honda CONNECT app.

Convenience & Comfortable

POI Search

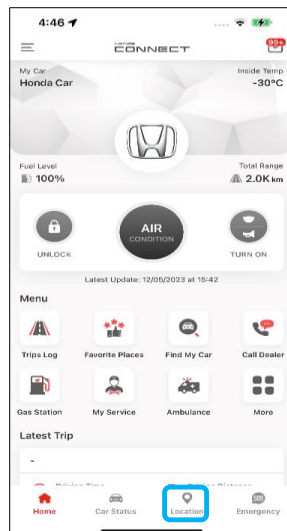
[Back to Top](#)

Overview : Users must set their mobile phone device to allow Honda CONNECT application to access their location to use this function. Users can tap on [Location] or choose an available location search from the menu to find places and their vehicle's location on the map. With POI search, users have many available location groups to choose from. This includes:

- Find My Car: to find the vehicle location
- Favorites: to bookmark a location the user frequently searches for
- Dealer: to find Honda Outlets nearby
- Gas Station: to find nearby Petrol Stations
- ATM: to find an ATM nearby
- Retail Store: to find Retail stores nearby

Trip Log

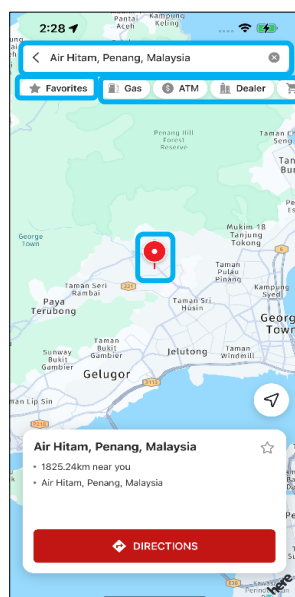
Step 1



Overall

Tap on [Location].

Step 2-1



Overall

● [Search box]

Users can search for locations.

● [Favorites] button

Users can refer to their favorite registered locations.

● [Facility category] button

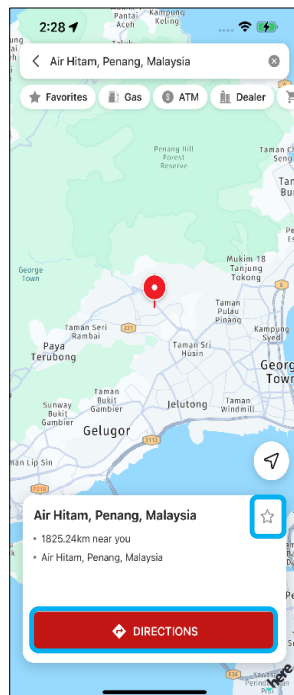
Users can search nearby facilities via categories.

● [PIN] icon

Indicates the selected location.

Convenience & Comfortable

POI Search

[Back to Top](#)Step
2-2

Overall - Model

● [Favorites]

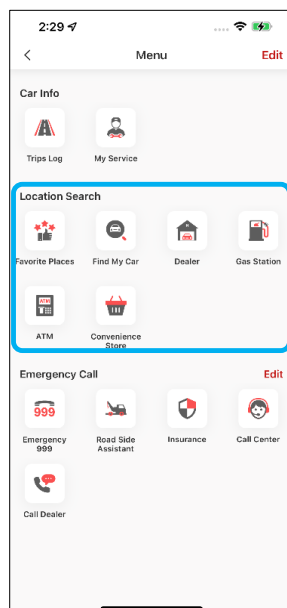
Users can register display locations as favourites.

If the location has a star highlighted in yellow, it is registered as a favorite location.

Further details regarding 'Favourites' can be found in Step 4 below.

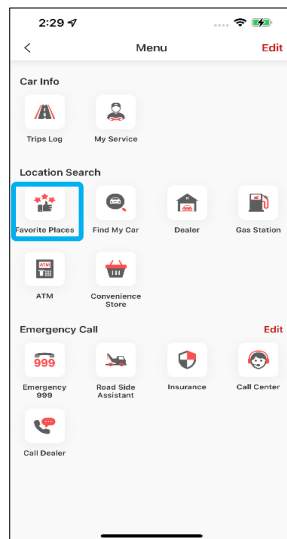
● [DIRECTIONS]

Users can switch to Google Maps and search a route from their current location to the selected locations. If a user does not have the Google Maps application, the user will be re-directed to a Google Maps web-based internet browser.

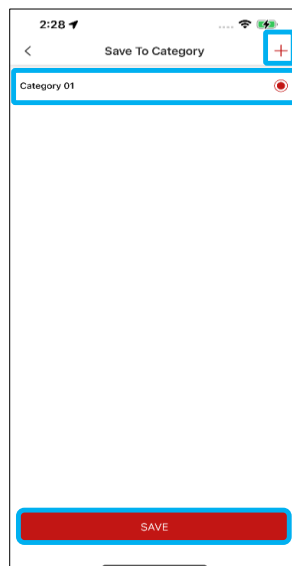
Step
3

Overall - Location Search

Users can access 'Find My Car' and various other convenient locations including nearby Retail stores and Gas Stations from the Top Page.

Convenience & Comfortable**POI Search**[Back to Top](#)**Step
4****Save To Category**

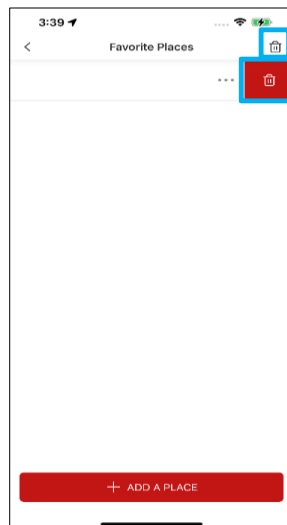
Tap on [Favorites] from the Top Page

**Step
5****Save To Category**

Tap on [Favorites] to open this screen.

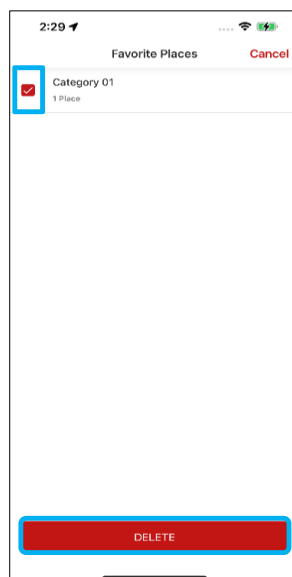
Users can save locations to existing categories by selecting a category, then tap on [SAVE].

If you want to save in a new category, you can tap on [+] button and create the new category.

Convenience & Comfortable**POI Search**[Back to Top](#)**Step
5-1****Delete Favorite Places**

To delete a favorite place one by one, please swipe left on the item, then tap on [Delete].

To delete multiple favorite places, please tap on [Recycle bin] to move to Step 5-2.

**Step
5-2****Delete Favorite Places**

Select a favorite place, then tap on [DELETE]. A popup to confirm deletion will be displayed.

Convenience & Comfortable

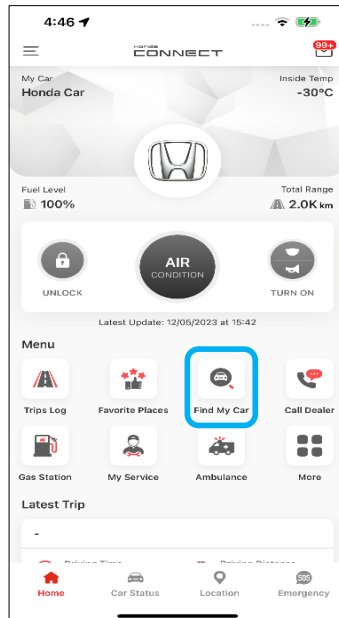
Find My Car (Vehicle Location)

[Back to Top](#)

Overview : This feature allows the user to locate their car by providing a map view and directions via Honda CONNECT.

Find My Car (Vehicle Location)

Step 1



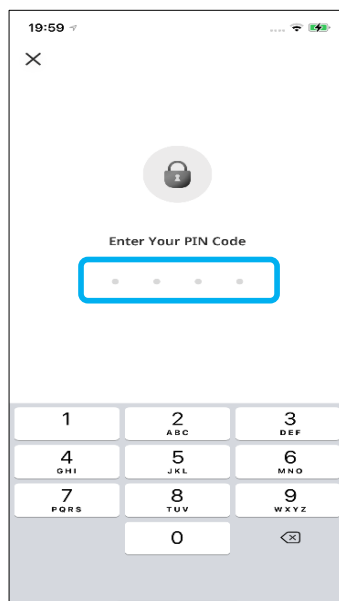
Remark

- Please set your mobile phone device to 'Allow location whilst using this app.'

Top Page

The user can tap on [Find My Car] on the Top Page to open Find My Car.

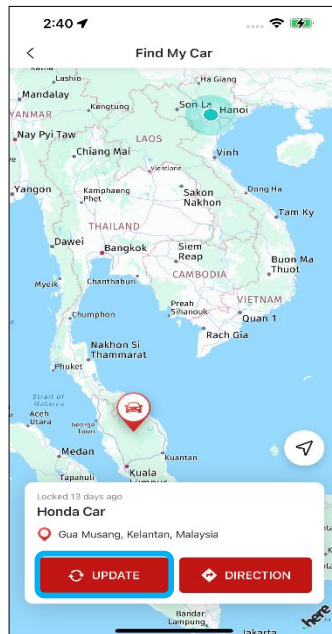
Step 2



PIN / biometrics authentication refer page [PIN Setting].

Convenience & Comfortable

Find My Car (Vehicle Location)

[Back to Top](#)Step
3

Find My Car - Maps - Found

Tap on [UPDATE] to receive an update with the latest location of your vehicle.

PIN colour represents locations as follows.

- Blue PIN is your location.
- Red PIN is your car location.

Step
4

Find My Car - Direction

Tap on [DIRECTION] to gain directions to your vehicle's location on Google Maps

Note

● If users do not have the Google Maps app, users will be re-directed to use Google Maps via their mobile's internet web-browser.

Convenience & Comfortable

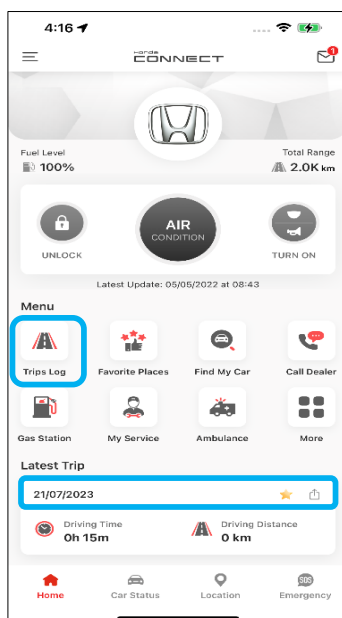
Trip Log

[Back to Top](#)

Overview : This feature allows the user to view their driving history for up to one year.

Trip Log

Step 1

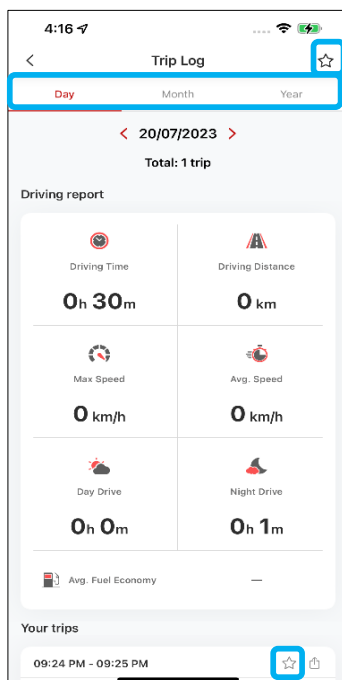


Overall

In the Top Page, tap on [Trip Log] to open Trip Log.

The [Latest Trip] log will be displayed on the Top Page.

Step 2



Overall

This is the Trip Log screen. It contains three sections based on the day, month, and year. The user can view their favourite trips on the star icon (top right in screen) after they register them as a favorite trip on the app.

● [Day] tab

The user can view the driving summary on a specified day.

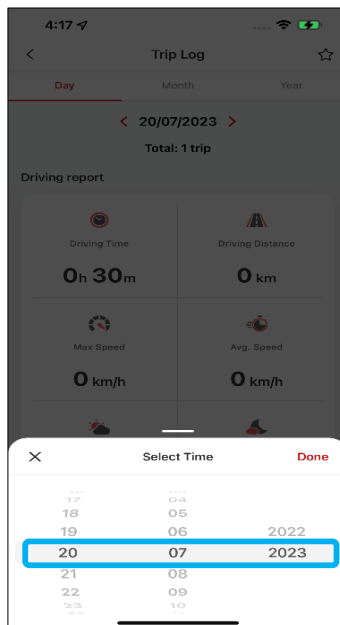
The user can register a favorite trip by clicking the star icon on a logged trip.

● [Month] tab

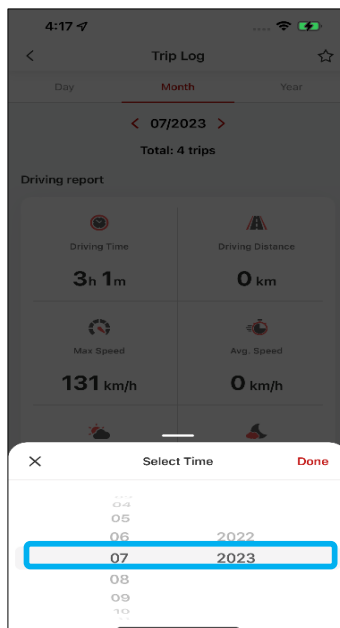
The user can view the driving summary for each day in a specified month.

● [Year] tab

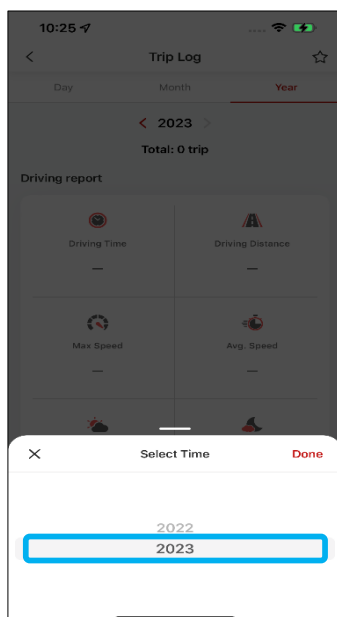
The user can also view the driving summary for each month in a specified year.

Convenience & Comfortable**Trip Log**[Back to Top](#)**Step
3****Overall - [Day] - Select Time**

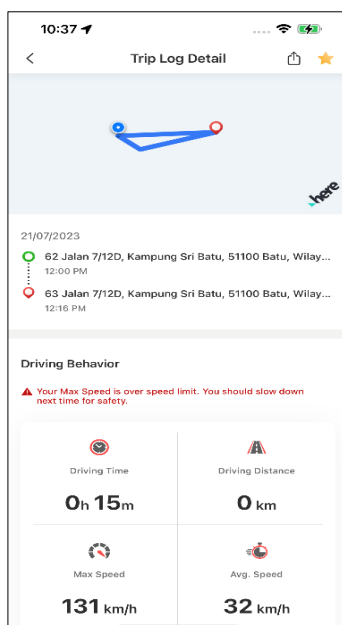
Tap on [Day] tab to choose a day, month and year you would like to view on the trip log.

**Step
4****Overall - [Month] - Select Time**

Tap on [Month] tab to choose the month and the year you would like to view on the trip log.

Convenience & Comfortable**Trip Log**[Back to Top](#)**Step
5****Overall - [Year] - Select Time**

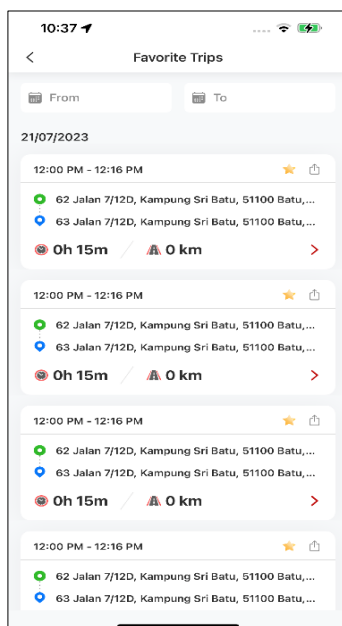
Tap on [Year] tab to choose the year you would like to view on the trip log.

**Step
6****Trip Detail - Day - Trip Log Detail**

-

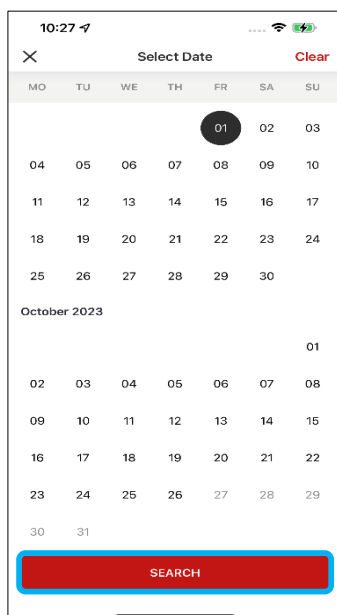
Convenience & Comfortable

Trip Log

[Back to Top](#)Step
7

Favorite Trips - List

This screen shows a list of trips which a user has registered as a favorite trip.

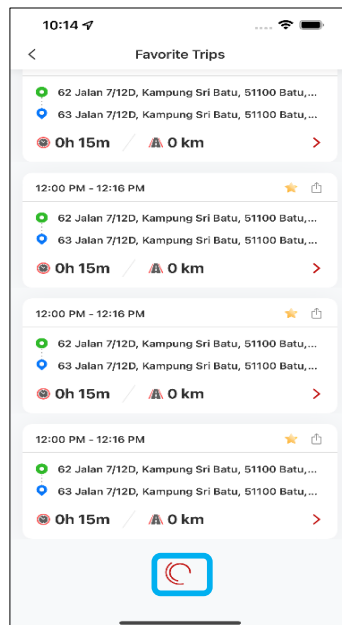
Step
8

Favorite Trips - Select Date

Users can select a date to search for a favorite trip log. Tap on [SEARCH].

Convenience & Comfortable

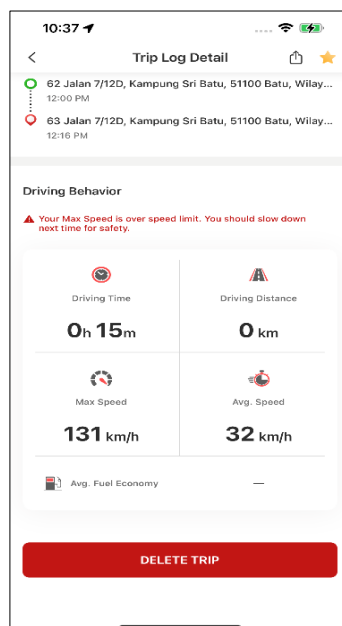
Trip Log

[Back to Top](#)Step
9

Favorite Trips - Loading

The screen shows users their favorite trip list. If there is a spinning circle icon at the bottom of the list, please wait as the data is still 'in processing' status and has not fully loaded.

After all of the data has loaded, this screen shows all the favorite trip lists that the user has created.

Step
10

Delete Trip Log - Delete Popup

Users can delete their recorded trips by tapping on [DELETE TRIP]. This ensures each trip is removed from the system.

Convenience & Comfortable

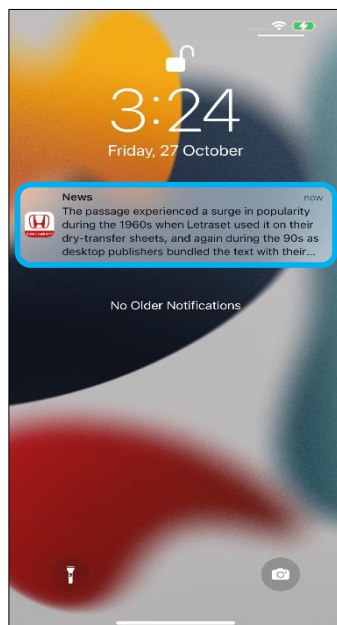
1 to1 Message Receive/Display

[Back to Top](#)

Overview : This feature allows the user to view messages from Honda.

Receive notification

Step 1

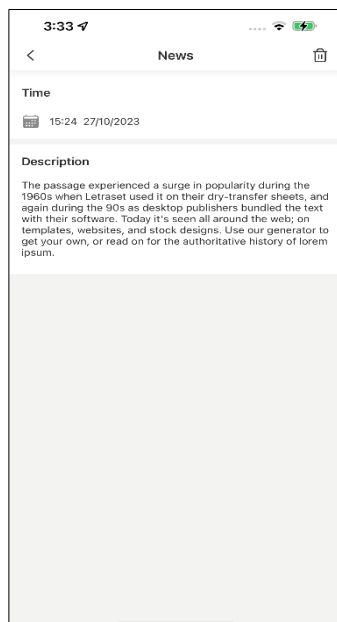


Mobile Home screen

The user will receive a notification on their Mobile Home screen.

To check the message immediately, you can tap on [Push notification] to move to the Message Detail screen.

Step 2



Message Detail screen

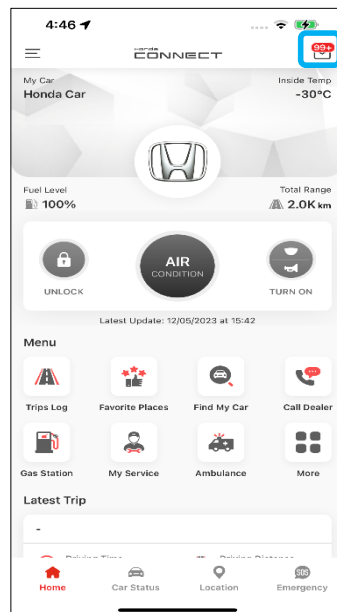
In Message Detail screen, additional details of the message content can be found.

Convenience & Comfortable

1 to1 Message Receive/Display

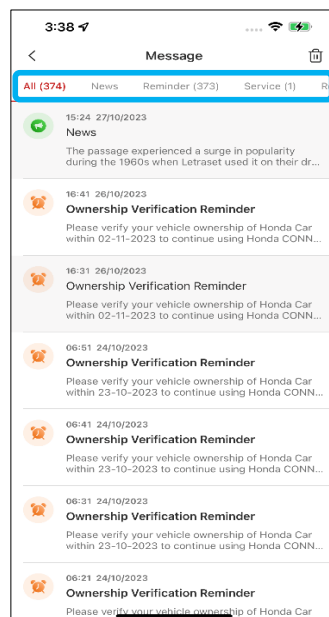
[Back to Top](#)

Move to Message screen

Step
1

Top page

Tap on [Message] on the Top Page.

Step
2

Overall - Message

● [All] tab

Displays all messages.

● [News] tab

Displays news messages.

● [Reminder] tab

Displays reminder messages.

● [Service] tab

Displays service messages.

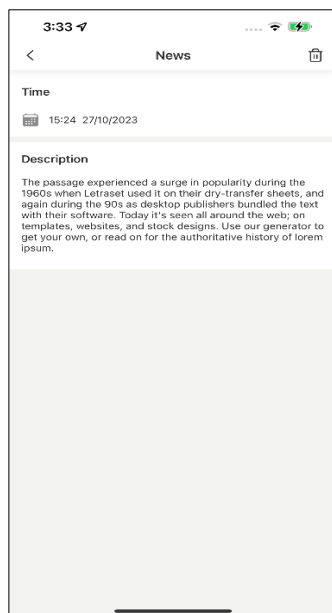
To view more detail, the user can tap a message displayed.

Convenience & Comfortable

1 to1 Message Receive/Display

[Back to Top](#)

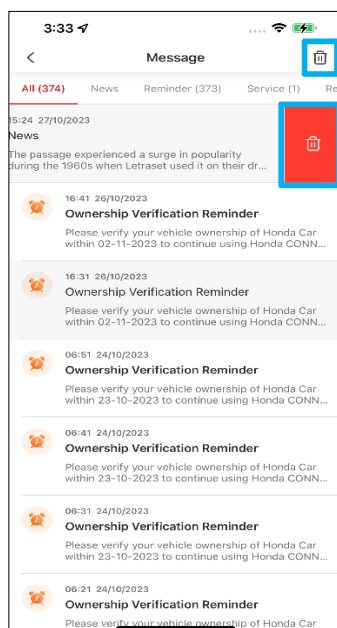
Step 3



Message Detail screen

In Message Detail screen, additional details of message content can be found.

Step 4-1



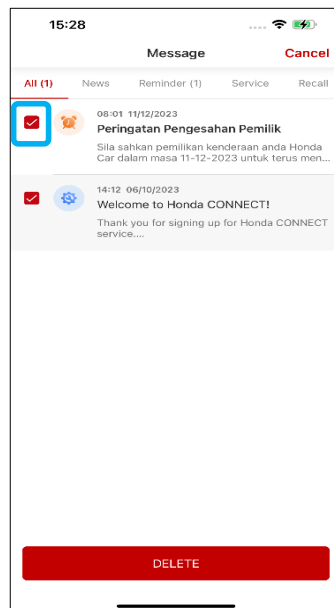
Delete Message

To delete a message one by one, please swipe left on the item, then tap on [Delete].

Alternatively, to delete multiple messages, please tap on [Recycle bin] and move to Step 4-2 below.

Convenience & Comfortable

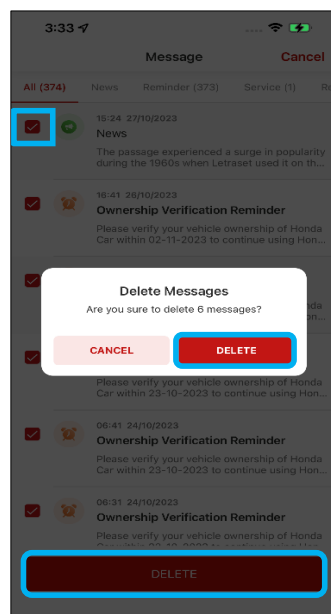
1 to1 Message Receive/Display

[Back to Top](#)


Delete Multiple Messages

The user can then select multiple messages by tapping on each checkbox and then clicking [DELETE] below.

Step 4-2



Delete Multiple Messages

A popup confirmation message will display - Tap on [DELETE] to confirm to delete messages.

Convenience & Comfortable

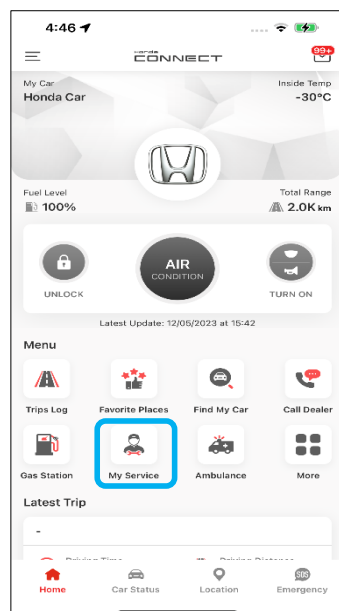
Service History

[Back to Top](#)

Overview : This function allows users to review their history of previous periodical vehicle maintenance services.

Service History

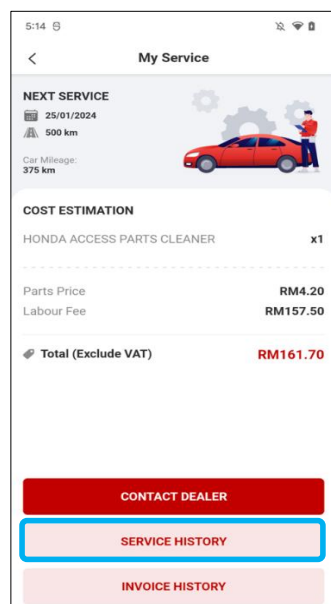
Step 1



Overall

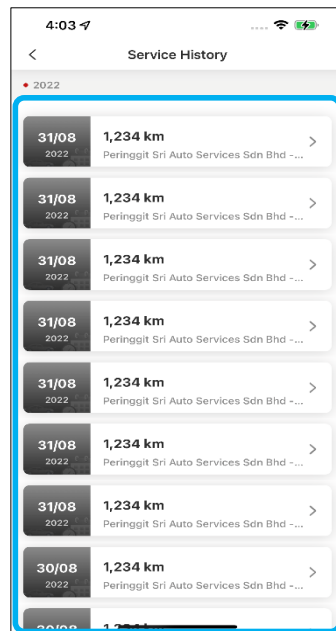
Tap on [My Service] to open the My Service screen.

Step 2

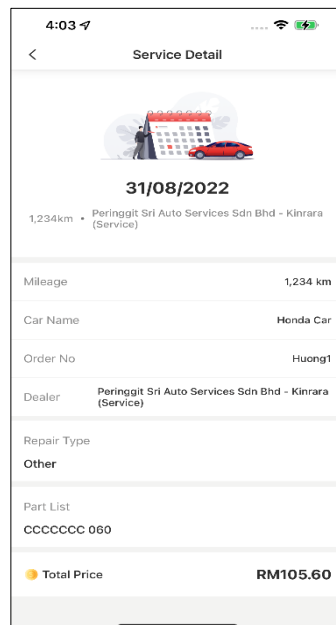


My Service

Tap on [SERVICE HISTORY] to move to the Service History screen.

Convenience & Comfortable**Service History**[Back to Top](#)**Step
3****Service History**

Tap on any service item to move on the Service Detail screen.

**Step
4****Service Detail**

The Service Detail screen allows users to check the Service Details.

Convenience & Comfortable

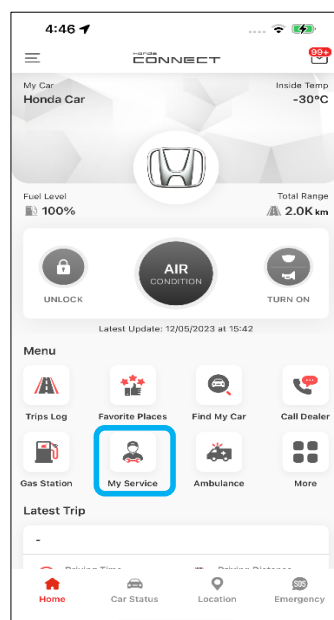
Next Periodical Maintenance

[Back to Top](#)

Overview : This function allows users to receive notifications from the app regarding the next routine maintenance of the car.

Next Periodical Maintenance

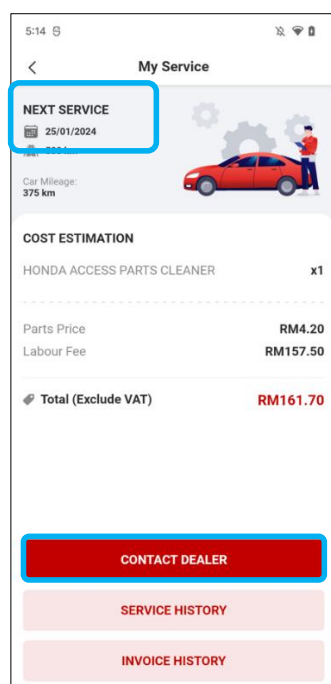
Step 1



Overall

Tap on [My Service] to enter 'My Service' screen.

Step 2

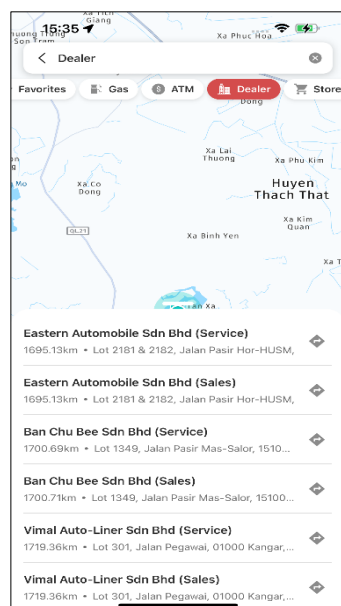


My Service

This screen will show the details when the next service is due (based on date and mileage).

Tap on [CONTACT DEALER] to view a list of dealers that are nearby.

Note: To view the Invoice History, click on [Invoice History] and the screen will bring to HondaTouch application.

Convenience & Comfortable**Next Periodical Maintenance**[Back to Top](#)**Step
3****My Service**

This screen will show a list of nearby Dealer based on the users location.

General Setting

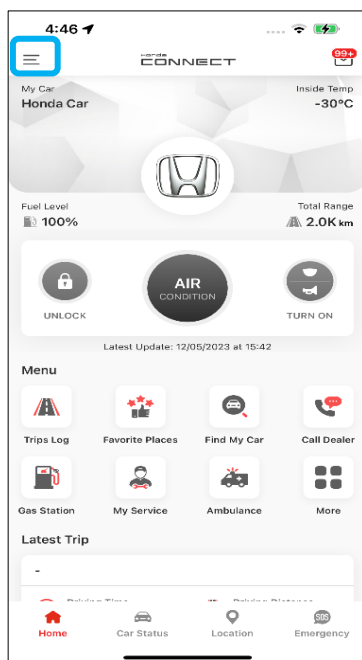
PIN Setting

[Back to Top](#)

Overview : Users can set and change PIN codes or use a PIN code to enable Face ID/Touch ID. When logging into the app for the first time, the user will receive a prompt to set their PIN code.

Set PIN code

Step 1



Top Page

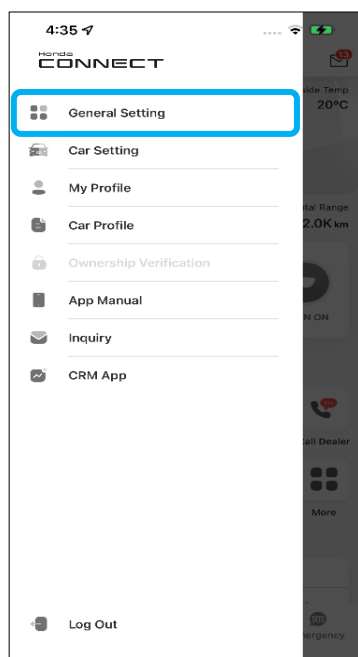
Tap on [MENU] to open the Side menu.

General Setting

PIN Setting

[Back to Top](#)

Step 2



Side Menu

Select [General Setting] to open General Settings.

Step 3



PIN Setting

Switch toggle to [ON] to enable PIN with Touch ID/Face ID

Please enter your PIN code to confirm.

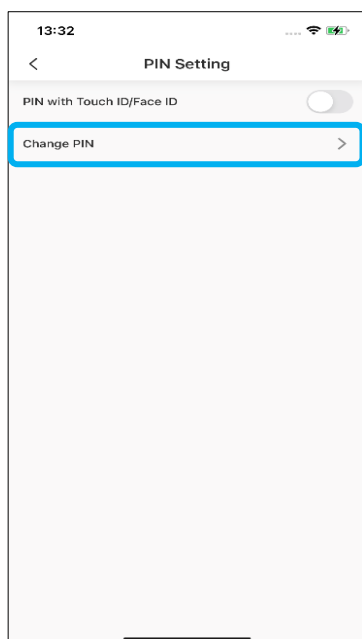
General Setting

PIN Setting

[Back to Top](#)

Change PIN code

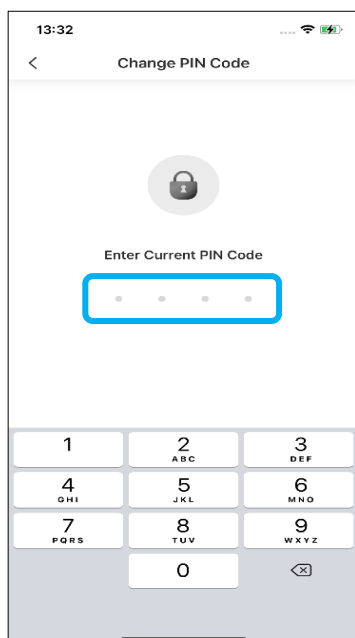
Step 1



Change PIN code - PIN Setting

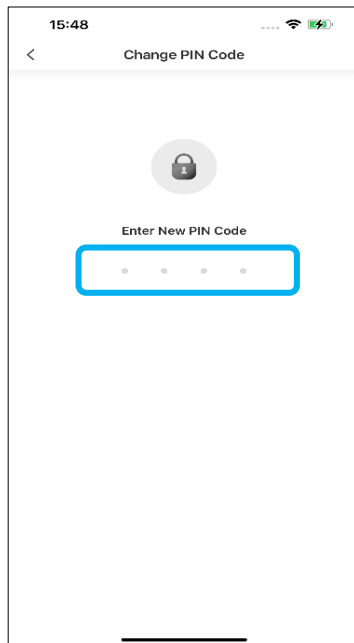
Tap on [Change PIN] to view the Change PIN Code screen.

Step 2

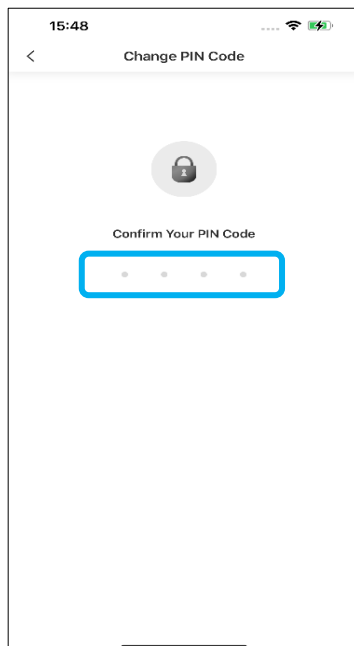


Change PIN Code

Enter the current PIN code.

General Setting**PIN Setting**[Back to Top](#)**Step
3****Change PIN Code**

Enter new PIN code.

**Step
4****Change PIN Code**

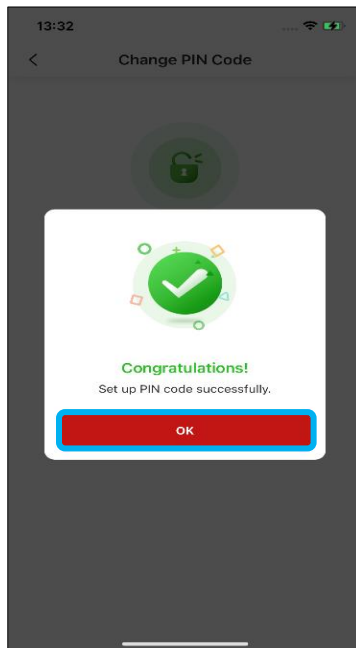
Please re-confirm your new PIN code.

General Setting

PIN Setting

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Step 5



Congratulations Popup

Change PIN code successful.
Tap on [OK] to complete the change PIN code process.

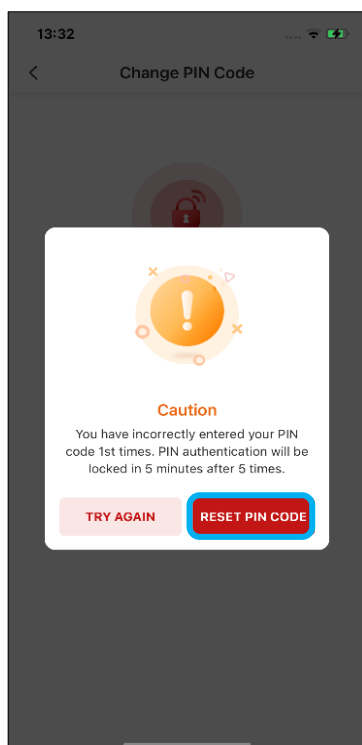
General Setting

PIN Setting

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RESET PIN code

Step 1

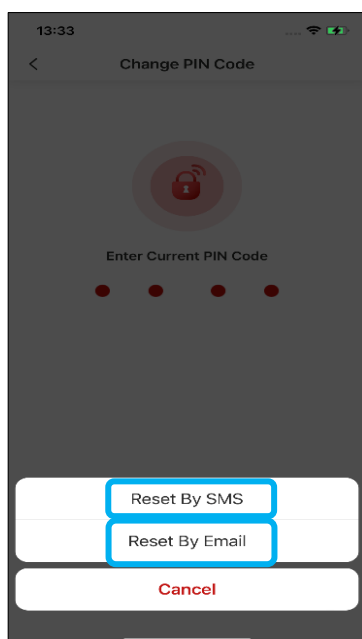


PIN Setting Popup

If the PIN is incorrectly entered after 5 times, a popup warning will display [RESET PIN CODE].

Note : After 5 failed attempts, a PIN reset via SMS text or email confirmation will be required.

Step 2



PIN Setting - Popup

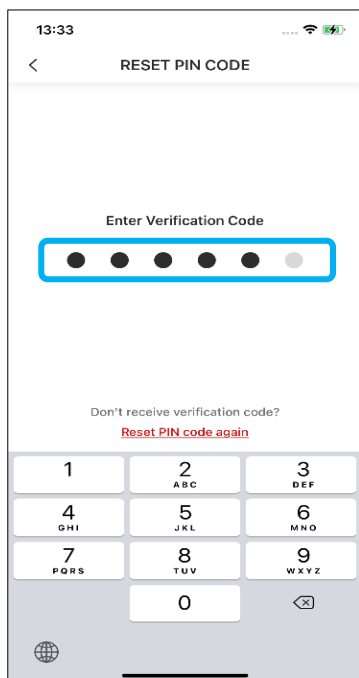
To reset a PIN code via SMS, tap on [Reset By SMS].
To reset a PIN code via e-mail, tap on [Reset By e-mail].

General Setting

PIN Setting

[Back to Top](#)

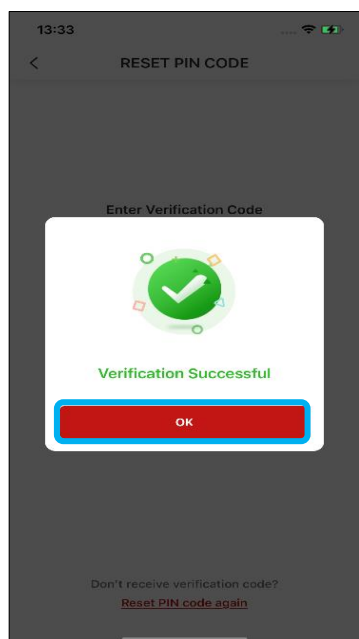
Step 3



Reset PIN Code

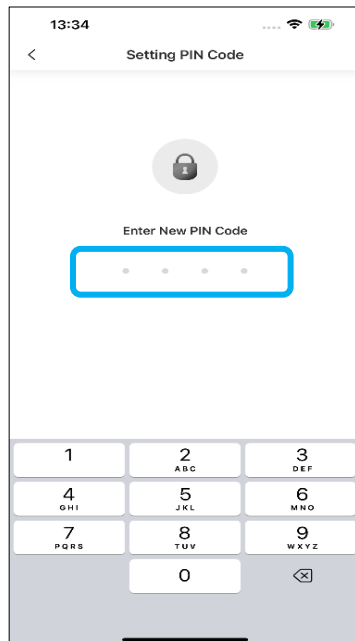
Please enter the security code received via SMS/e-mail.

Step 4

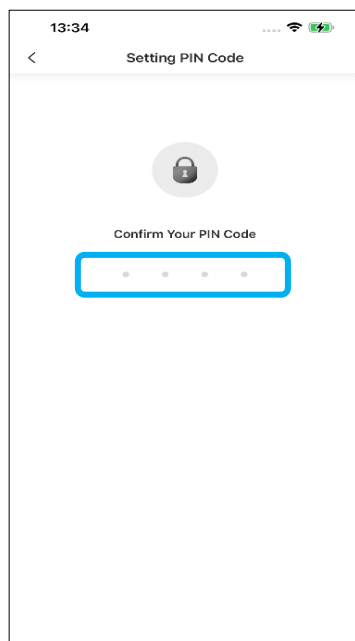


Verification - Successfully Popup

The reset PIN code attempt was successful. Tap on [OK] to complete the reset PIN code process.

General Setting**PIN Setting**[Back to Top](#)**Step
5****Setting PIN Code**

Please enter your new PIN code

**Step
6****Setting PIN Code**

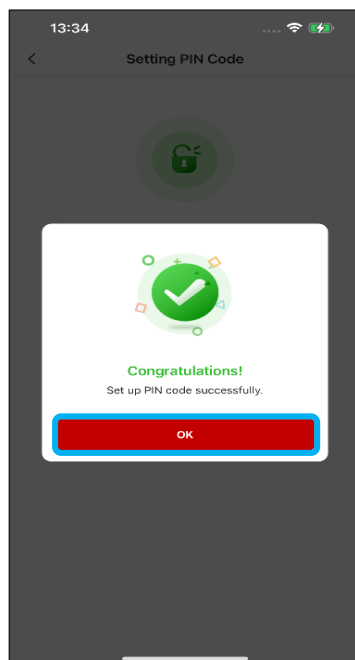
Please re-confirm your new PIN code.

General Setting

PIN Setting

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Step 7



Congratulations Popup

Change PIN code successful.
Tap on [OK] to complete the change PIN code process.

Others

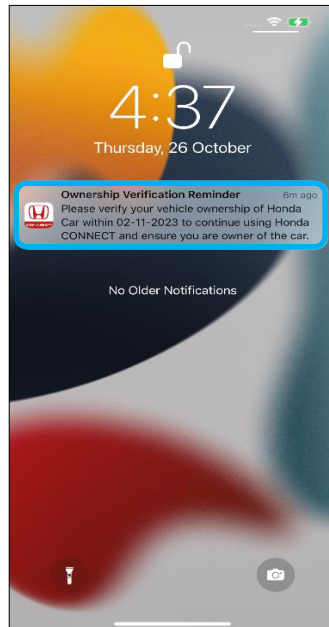
Ownership Verification

[Back to Top](#)

Overview : To confirm ownership of your car and to continue using the Honda CONNECT app, vehicle ownership verification is necessary every 1 year. The user will receive reminder notifications before the deadline for the verification.

Ownership Verification

Step 1-1



Get notification

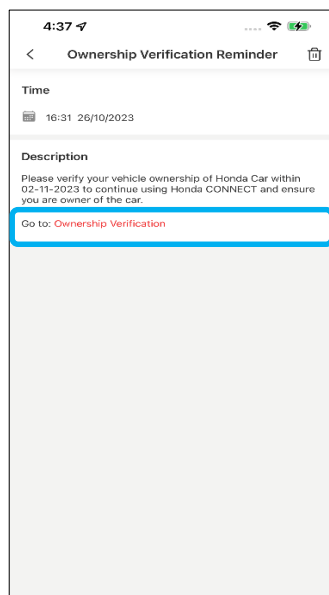
On the home page screen, users receive the message about Ownership Verification Reminder.

Tap on [Ownership Verification] to open the Ownership Verification page.

Push notification

Tap on [Push notification].

Step 1-2



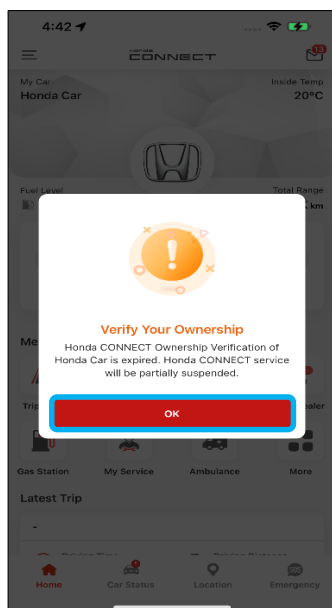
Ownership Verification Reminder

Tap on [Ownership Verification] to go to Ownership Verification.

Note: This popup displays only when ownership verification has expired.

Others

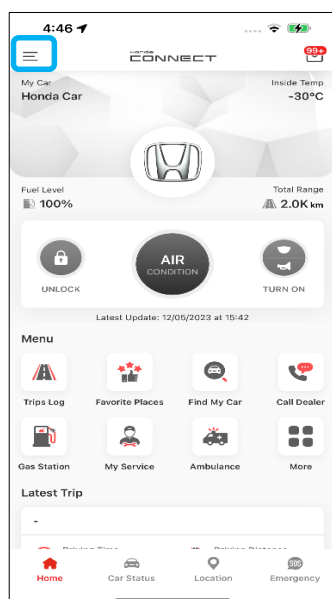
Ownership Verification

[Back to Top](#)Step
2

Verify Your Ownership Popup

Tap on [OK] to move to Ownership Verification.

Note: This popup displays only when ownership verification has expired.

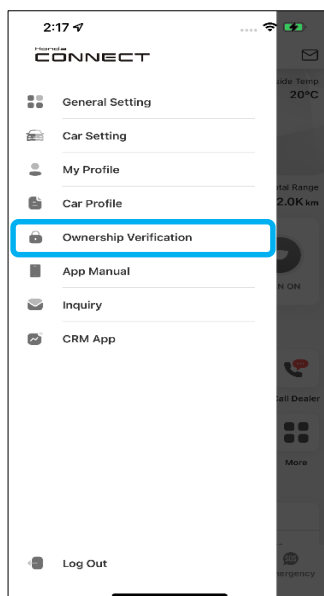
Step
3

Side menu

Alternatively, Tap on [MENU] to open the Side menu.

Others

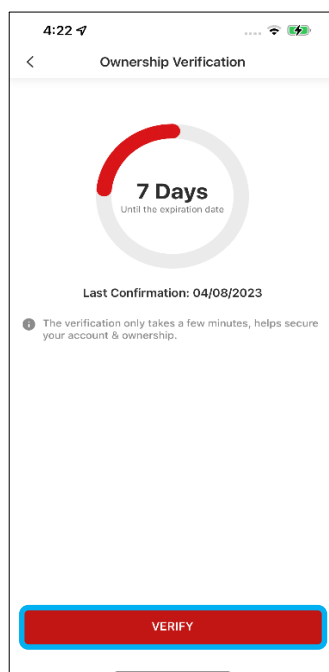
Ownership Verification

[Back to Top](#)Step
4

Side menu

Select [Ownership Verification] to open Ownership Verification.

Use Ownership Verification

Step
1

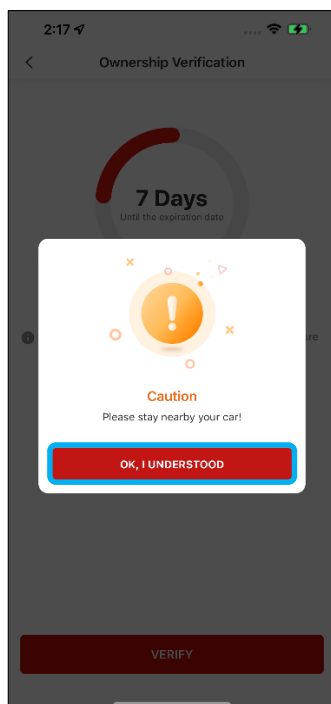
Ownership Verification screen

Once the user taps on [VERIFY] they will be taken to the Ownership Verification screen. This screen will show the number of days until the expiration date. This screen also shows when the Ownership Verification was last confirmed.

Please tap on [VERIFY] to continue. After clicking on [VERIFY] 2 cautions Popup alerts will now be displayed.

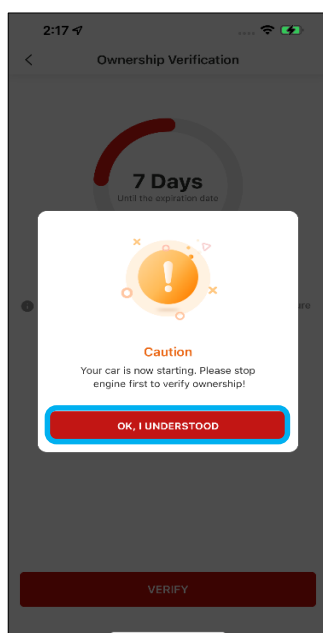
Others

Ownership Verification

[Back to Top](#)Step
2

Caution 1 Popup

Please ensure that you are near your vehicle to verify ownership. Tap on [OK, I UNDERSTAND] on the caution to close popup.

Step
3

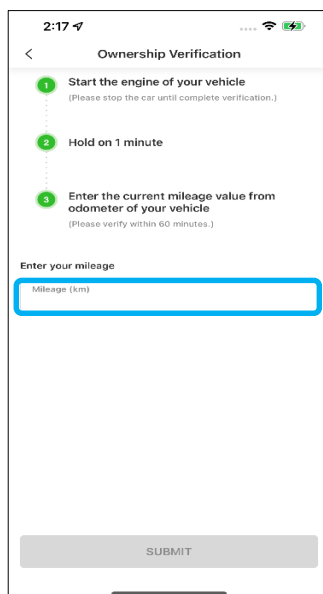
Caution 2 Popup

Please switch off engine to verify ownership. Tap on [OK, I UNDERSTAND] to close the popup. After completion, an input odometer screen will display.

Then, tap on [VERIFY] to proceed

Others

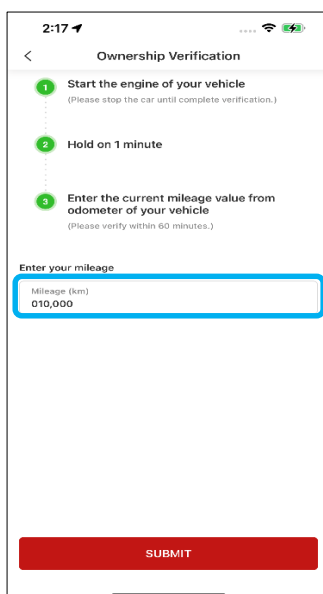
Ownership Verification

[Back to Top](#)Step
4

Steps to verify Ownership Verification

After tapping on [VERIFY] to proceed, please follow the three step confirmation.

1. Start the engine of your vehicle.
2. Please wait for one minute.
3. Enter the current mileage value from your vehicle's odometer display.

Step
5

Enter the mileage

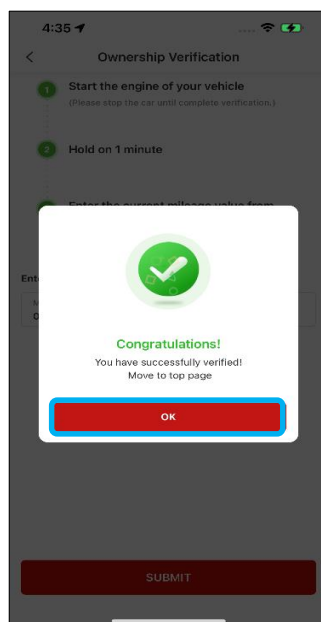
After entering the current mileage value from your vehicle's odometer display, tap on [SUBMIT].

Others

Ownership Verification

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Successful verification

Step
1

Confirm Alert - Successful Popup

If the verification has been successful, a green popup will appear.

After tapping on [OK], the user will be redirected to the Top Page screen.

Confirm Alert - Failed Popup

- If you fail to verify 3 times
a red warning will appear.

Tap on [OK] to return to the Top Page screen.

- If you fail to verify ownership, some
services will be suspended

Please select the Side Menu and tap on
Ownership Verification to repeat the verification
process again.